

**Monash University
Social Cohesion Research Program**

**BENCHMARK SURVEY
(incorporating feedback from pilot test 3)**

Overview

PLEASE SET THESE UP AS 3 SEPARATE JOBS – WE WILL HAVE TO PUT THE DATA BACK TOGETHER AGAIN, SO IT IS IMPORTANT THAT ALL THREE JOBS HAVE EXACTLY THE SAME DATA MAP

Job	Study	Area	Quota	Sub quota	MARKET
A	National Study	Australia	2000		1-8
B	Local level studies	Hume (VIC)	100		1
		Auburn (NSW)	100		2
		Greater Dandenong (VIC)	300	150 ints with Aust born & 150 ints with OS born	3
		Fairfield (NSW)	300	150 ints with Aust born & 150 ints with OS born	4
		Stretton-Karawatha (QLD)	300	150 ints with Aust born & 150 ints with OS born	5
C	Middle Eastern component	Hume (VIC)	200		1
		Auburn (NSW)	200		2

**Questionnaire Structure
Modules**

Screening and Introduction

- A: Economic
 - B: Political
 - C: Socio-Cultural
 - D: Discrimination
 - E: Reflective
- Demographics

Call outcome codes (SMS screen)

- | | |
|---|--|
| <ul style="list-style-type: none"> 1. No answer 2. Answering machine 3. Fax machine / modem 4. Engaged 5. Appointment 6. Stopped interview 7. LOTE – No follow up 8. Named person not known (only applies if calling back to keep an appointment and phone answerer denies knowledge of named person) | <ul style="list-style-type: none"> 9. Telstra message / Disconnected 10. Not a residential number 11. Too old / deaf / disabled/health/family reasons 12. Claims to have done survey 13. Away for duration 14. (SUPERVISOR USE ONLY)
Refused prior (eg. phoned 1800 number to refuse participation after receiving letter) |
|---|--|

INTRODUCTION

Good morning/afternoon/evening. My name is <SAY NAME> and I am calling on behalf of Monash University from the Social Research Centre.

We're conducting an important study on the wellbeing of Australians. The results from the survey will be used to get a better understanding of life in Australia.

1 Continue

*(STUDIES B & C)

*(NOTE TO PROGRAMMER, PLEASE SEE VCS (0285) FOR LOOK UP LIST EXAMPLE AND USE POSTCODES / SUBURBS ATTACHED)

S4 Before we begin, we are interested in speaking with people who live in the Local Government Area of <insert name of LGA (Hume / Greater Dandenong / Fairfield / Auburn / Stretton, Karawatha, Drewvale or Calamvale) from sample>. Can I please check the suburb or location where you live? (EXPLAIN IF NECESSARY: It is important that we collect this information so we can analyse the results at a local level)

1. Record suburb / location
2. Record postcode
3. Refused to give postcode / location / suburb GO TO TERM5
4. Household refusal GO TO RR1

*NOTE TO PROGRAMMER – IF POSTCODE IS NOT FOUND IN LIST THEN GO TO TERM4

*(STUDIES B & C)

CHECK QUOTA – IF CONFIRMED AS AN OPEN QUOTA CONTINUE OTHERWISE TERMINATE

*(STUDIES A AND B)

*(NOTE THIS INTRO WILL ONLY BE USED FOR STUDY B UNTIL SUB QUOTAS ARE REACHED)

S1 Most households will have received a letter from Monash University about the study. As the letter says to help with this important study we'd like to arrange a short interview with the person aged 18 or over who is going to have the next birthday.

May I speak to that person please?

- 1 Start survey (GO TO S2)
- 2 Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
- 3 Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
- 4 HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Turkish (language follow up) (GO TO LOTE)
- 5 HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 No one in household over 18 (TERM1)

9 Wants a copy of the letter (ALET)

*(STUDY B – ONCE SUB QUOTA IS REACHED – ASSUMPTION IS THAT AUST BORN SUB QUOTA WILL FILL FIRST)

S1b Today we are particularly interested in speaking with people born overseas. Is there anyone in this household who was born overseas?

1. Yes
2. No (GO TO TERM2)
3. (Refused) (GO TO TERM2)

*(STUDY B – ONCE SUB QUOTA IS REACHED – ASSUMPTION IS THAT AUST BORN SUB QUOTA WILL FILL FIRST)

S1c Most households will have received a letter from Monash University about the study. As the letter says, we need to speak to one person in each household and it is very important that we randomly select that person.

So firstly, how many people aged 18 years or over that usually live in your household were born overseas?

1. One (GO TO S1d INTRO A)
2. Number given (specify) (GO TO S1d INTRO B)
3. None (GO TO TERM2)
4. (Refused) (GO TO TERM2)

*(STUDY B – ONCE SUB QUOTA IS REACHED – ASSUMPTION IS THAT AUST BORN SUB QUOTA WILL FILL FIRST)

S1d INTRO A: May I speak with that person please?

INTRO B: Of the (insert number from S1c) people in your household who were either born overseas we'd like to arrange to interview the person aged 18 or over who is going to have the next birthday. May I speak with that person please?

1. Start survey (GO TO S2)
2. Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Turkish (language follow up) (GO TO LOTE)
5. HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
6. HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
7. Queried about how telephone number was obtained (DISPLAY ATELQ)
8. Wants a copy of the letter (ALET)

*(STUDY C)

S1e Today we are interested in speaking with people of particular backgrounds. Is there anyone in this household who was born in the Middle East or Turkey, or whose PARENTS were born in the Middle East or Turkey?

IF ABSOLUTELY NECESSARY: By Middle East, we mean Lebanon, Iran, Iraq, Jordan, Kuwait, Israel, Syria, Saudi Arabia, Palestine (OK TO LET IN ANYONE WHO PERCEIVES THEMSELVES AS OF MIDDLE EASTERN BACKGROUND, EG EGYPTIAN, OTHER GULF STATES)

IF NECESSARY: We're interested to speak to people of Turkish or Middle Eastern backgrounds to make sure we get as good a coverage of the Australian population as possible.

1. Yes
2. No (GO TO TERM3)
3. (Refused) (GO TO TERM3)

*(STUDY C)

S1f Most households will have received a letter from Monash University about the study. As the letter says, we need to speak to one person in each household and it is very important that we randomly select that person.

So firstly, how many people aged 18 years or over that usually live in your household were born in Turkey or the Middle East or has a parent born in Turkey or the Middle East?

1. One (GO TO S1g INTRO A)
2. Number given (specify) (GO TO S1g INTRO B)
3. None (GO TO TERM3)
4. (Refused) (GO TO TERM3)

*(STUDY C)

S1g INTRO A: May I speak with that person please?

INTRO B: Of the (insert number from S1f) people in your household who were either born or has a parent born in Turkey or the Middle East we'd like to arrange to interview the person aged 18 or over who is going to have the next birthday. May I speak with that person please?

1. Start survey (GO TO S2)
2. Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Turkish (language follow up) (GO TO LOTE)
5. HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
6. HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
7. Queried about how telephone number was obtained (DISPLAY ATELQ)
8. Wants a copy of the letter (ALET)

*(SELECTED RESPONDENT)

S2 REINTRODUCE AS NECESSARY

This interview should only take about 15 minutes and all information you give us will be strictly confidential. Participation in this study is voluntary and you can stop the interview at any time. If you have any concerns I can give you contact names and numbers.

[READ OUT CONTACT DETAILS IF REQUESTED]

Questions about who is conducting the study and how your telephone number was obtained - The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics Project Number: (2007/0319), ph: 03 9905 2052, Email: scerh@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted – Professor Andrew Markus, Tel: 03 9905 2172, Email: Andrew.markus@arts.monash.edu.au

Is it convenient to talk now or would you like to make an appointment??

- 1 Continue (GO TO S3)
- 2 Appointment (MAKE APPOINTMENT)
- 3 Respondent Refusal
- 4 QR LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Turkish (language follow up) (GO TO LOTE)
- 5 QR LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 QR LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 Wants a copy of the introductory letter (ALET)

*(LOTES)

LOTE RECORD LANGUAGE

- 1 Cantonese
- 2 Mandarin
- 3 Vietnamese
- 4 Italian
- 5 Greek
- 6 Arabic (incl. Lebanese)
- 7 Turkish

*(ANSWERING MACHINE SCRIPT)

ANSM1.Good morning/afternoon/evening. My name is <SAY NAME> calling on behalf of Monash University from the Social Research Centre.

We are telephoning households across Australia to conduct an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 5 DAYS

*(ANSWERING MACHINE SCRIPT)

ANSM2.Good morning/afternoon/evening. My name is <SAY NAME> calling on behalf of Monash University from the Social Research Centre.

We left a message recently on your answering machine regarding an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 6 DAYS

*(QUERIED HOW TELEPHONE NUMBER WAS OBTAINED)

ATELQ Your telephone number has been chosen at random from all possible telephone numbers in your area. We find that this is the best way to obtain a representative sample of all Australians for our study.

*(WANTS TO RECEIVE A COPY OF THE LETTER)

ALET RECORD ADDRESS DETAILS TO SEND COPY OF LETTER

(RECORD NAME AND VERIFY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS)

*PROGRAMMER NOTE RE ALET: WILL NEED TO BE ABLE TO TRACK INTERVIEWS RESULTING FROM SENDING A COPY OF THE LETTER]

*(ALL)

S3 This call may be monitored for training and quality purposes. Is that OK?

- 1 Monitor
- 2 Do not monitor

*PROGRAMMER NOTE: PLEASE SHOW THE OUTCOME OF THIS ON SCREEN

MODULE A: ECONOMIC

*(ALL)

A1 To start with, I'd like you to tell me your views on various economic and social issues. To what extent do you agree or disagree with the following statements. (PROBE: Is that strongly agree / disagree or agree / disagree?)

(STATEMENTS)

- a. Australia has an excellent government school system.
- b. People living on low incomes in Australia receive enough financial support from the government
- c. In Australia today, the gap between those with high incomes and those with low incomes is too large.
- d. Australia is a land of economic opportunity where in the long run, hard work brings a better life.

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree or disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)
- 7 (Refused)

*(ALL)

A5. Now a question about your own financial circumstances. How satisfied or dissatisfied are you with your present financial situation? (PROBE: Is that very satisfied / dissatisfied or a little satisfied / dissatisfied?)

- 1 Very satisfied
- 2 Satisfied
- 3 (Neither satisfied nor dissatisfied)
- 4 Dissatisfied
- 5 Very dissatisfied
- 6 (Don't know)
- 7 (Refused)

MODULE B: POLITICAL

*(ALL)

B1. Do you currently undertake any voluntary work? (INTERVIEWER NOTE: This does NOT include unpaid work in a family business)

- 1 Yes
- 2 No (GO TO B4)
- 3 (Don't know) (GO TO B4)
- 4 (Refused) (GO TO B4)

*(UNDERTAKES VOLUNTEER WORK)

B2. What sort of voluntary work are you doing? (MULTIPLE RESPONSE)

- 1 Administration / clerical / recruitment
- 2 Befriending / supporting / listening / counselling
- 3 Sports coaching / refereeing / judging
- 4 Fundraising / sales
- 5 Management / committee work / coordination
- 6 Performing / media production
- 7 Personal care / assistance
- 8 School canteen / tuck shop
- 9 Other preparing / serving food
- 10 Repairing / maintenance / gardening
- 11 School reading
- 12 Other teaching / instruction / providing information
- 13 Transporting people / goods
- 14 Emergency services (SES, etc)
- 15 Other (specify)
- 16 (Don't know)
- 17 (Refused)

*(UNDERTAKES VOLUNTEER WORK)

B3. How often do you participate in voluntary activities? (PROBE TO CLARIFY)

- 1 At least once a week
- 2 At least once a month
- 3 Three to four times a year
- 4 At least once a year
- 5 (Don't know)
- 6 (Refused)

*(ALL)

B4. Now some questions about different forms of political action people can take. Please tell me which if any, of the following, you have done over the last three years or so. (READ OUT) (ACCEPT MULTIPLES)

- 1 Voted in an election
- 2 Signed a petition
- 3 Written or spoken to a Federal or State Member of Parliament
- 4 Attended a political meeting
- 5 Joined a boycott of a product or company
- 6 Attended a protest, march or demonstration
- 7 Participated in strike action, or
- 8 Some other form of political action (SPECIFY _____)
- 9 (None of the above) (GO TO B6a)
- 10 (Don't know) (GO TO B6a)
- 11 (Refused) (GO TO B6a)

PREB5a IF B4=CODE 1 ONLY GO TO B6a. OTHERS CONTINUE

*(PARTICIPATES IN POLITICAL ACTIVITIES)

B5a Do you participate in any political activities with a GROUP of people – for example, as a member of an interest group, a political party, a union, or something else?

- 1 Yes
- 2 No (GO TO B6a)
- 3 (Don't know) (GO TO B6a)
- 4 (Refused) (GO TO B6a)

*(PARTICIPATES IN POLITICAL ACTIVITY AS PART OF A GROUP)

B5c. How often do you participate in political activities as part of a group? Would you say ... (READ OUT)

- 1 Several times a week
- 2 Several times a month
- 3 Once a month
- 4 Several times a year
- 5 Once a year, or
- 6 Even less frequently
- 7 (Don't know)
- 8 (Refused)

*(PARTICIPATES IN POLITICAL ACTIVITY AS PART OF A GROUP)

B5b. Does this group include people of a different national or ethnic background to you?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(PROGRAMMER NOTE: PLEASE ROTATE B6a AND B6b)

*(ALL)

B6a. How often do you think the government in Canberra can be trusted to do what is right for the Australian people? Would you say ...(READ OUT)

- 1 Almost always
- 2 Most of the time
- 3 Only some of the time, or
- 4 Almost never
- 5 (Don't know)
- 6 (Refused)

*(ALL)

B6b. How often do you think the local council can be trusted to do what is right for the people in your area? Would you say ...(READ OUT)

- 1 Almost always
- 2 Most of the time
- 3 Only some of the time, or
- 4 Almost never
- 5 (Don't know)
- 6 (Refused)

*(ALL)

*(PROGRAMMER NOTE: PLEASE DISPLAY LEAD IN ON EVERY SCREEN)

B7. Please tell me to what extent, if at all, you think the following actions can be justified.

(STATEMENTS)

- b Can claiming government benefits to which you are not entitled
- c Can avoiding a fare on public transport
- d Can cheating on taxes if you have a chance

(RESPONSE FRAME) (READ OUT)

- 1 Always be justified,
- 2 Often be justified
- 3 Rarely be justified, or
- 4 Never be justified
- 5 (Don't know)
- 6 (Refused)

MODULE C: SOCIO-CULTURAL

*(ALL)

C1. Now some questions about immigration. What do you think of the number of immigrants accepted into Australia at present? Would you say it is ... (READ OUT)

- 1 Too high
- 2 About right, or
- 3 Too low
- 4 (No opinion/ don't know)
- 5 (Refused)

*(ALL)

C10. Do you think the balance or mix of immigrants from different countries is about right?

- | | | |
|---|--|------------|
| 1 | Yes | (GO TO C2) |
| 2 | No | |
| 3 | (No opinion - I do not support immigration at all) | (GO TO C2) |
| 4 | (No opinion – I do not think of immigration in terms of countries of origin) | (GO TO C2) |
| 5 | (Don't know) | (GO TO C2) |
| 6 | (Refused) | (GO TO C2) |

*(BALANCE IF IMMIGRANTS IS NOT RIGHT)

C11. From which countries, if any, should there be more immigrants?

- | | | | |
|----|--------------------------|----|--|
| 1 | None | 26 | Serbia / Montenegro |
| 2 | Afghanistan | 27 | Singapore |
| 3 | Canada | 28 | South Africa |
| 4 | China (excluding Taiwan) | 29 | Sri Lanka |
| 5 | Croatia | 30 | Sudan |
| 6 | Egypt | 31 | United Kingdom (England, Scotland, Wales, Nth Ireland) |
| 7 | Fiji | 32 | USA |
| 8 | Germany | 33 | Vietnam |
| 9 | Greece | 34 | Asia (PROBE FOR SPECIFIC COUNTRIES) |
| 10 | Hong Kong | 35 | South America (PROBE FOR SPECIFIC COUNTRIES) |
| 11 | Hungary | 36 | North America (PROBE FOR SPECIFIC COUNTRIES) |
| 12 | India | 37 | Middle East (PROBE FOR SPECIFIC COUNTRIES) |
| 13 | Indonesia | 38 | Western Europe (PROBE FOR SPECIFIC COUNTRIES) |
| 14 | Ireland | 39 | Eastern Europe (PROBE FOR SPECIFIC COUNTRIES) |
| 15 | Italy | 40 | Africa (PROBE FOR SPECIFIC COUNTRIES) |
| 16 | Iran | 41 | Other (please specify) |
| 17 | Iraq | 42 | (Refused) |
| 18 | Lebanon | | |
| 19 | Macedonia | | |
| 20 | Malaysia | | |
| 21 | Malta | | |
| 22 | Netherlands (Holland) | | |
| 23 | New Zealand | | |
| 24 | Philippines | | |
| 25 | Poland | | |

*(BALANCE IF IMMIGRANTS IS NOT RIGHT)

C12. From which countries, if any, should there be less immigrants?

- 1 SAME CODE FRAME AS ABOVE TO BE USED

*(ALL)

C2. Do you agree or disagree with the following statements. (PROBE: Is that strongly agree / agree or strongly disagree / disagree?)

(STATEMENTS)

- a) Accepting immigrants from many different countries makes Australia stronger
- b) Ethnic minorities in Australia SHOULD be given Australian government assistance to maintain their customs and traditions
- c) Once settled in Australia, immigrants should not get involved in the politics of their former home country

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree or disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)
- 7 (Refused)

*(ALL)

C5a. Apart from your immediate family, do you ever visit people of other nationalities or ethnic backgrounds? (IF YES: INTERVIEWER PROBE: Would that be...) (READ OUT)

- 1 Several times a week
- 2 Several times a month
- 3 Once a month
- 4 Several times a year, or
- 5 Less often
- 6 (No / Not at all)
- 7 (Don't know)
- 8 (Refused)

*(ALL)

C5b. (Apart from your immediate family,) do you ever have people of other nationalities or ethnic backgrounds visit you? (IF YES: INTERVIEWER PROBE: Would that be...) (READ OUT)

- 1 Several times a week
- 2 Several times a month
- 3 Once a month
- 4 Several times a year, or
- 5 Less often
- 6 (No / Not at all)
- 7 (Don't know)
- 8 (Refused)

*(ALL)

C5c. (Apart from your immediate family,) do you ever visit people of a different faith or religion?
(IF YES: INTERVIEWER PROBE: Would that be...) (READ OUT)

1. Several times a week
2. Several times a month
3. Once a month
4. Several times a year, or
5. Less often
6. (No / Not at all)
7. (Don't know)
8. (Refused)

*(ALL)

C5d. (Apart from your immediate family,) do you ever have people of a different faith or religion visit you? (IF YES: INTERVIEWER PROBE: Would that be...) (READ OUT)

1. Several times a week
2. Several times a month
3. Once a month
4. Several times a year, or
5. Less often
6. (No / Not at all)
7. (Don't know)
8. (Refused)

*(ALL)

C7. To what extent do you take pride in the Australian way of life and culture? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C8. And to what extent do you have a sense of belonging in Australia? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C9. Do you agree or disagree with the following statement. In the modern world, maintaining the Australian way of life and culture is important. (PROBE: Is that strongly agree / disagree or agree / disagree?)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree nor disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (Don't know)
- 7 (Refused)

MODULE D: DISCRIMINATION

*(ALL)

D1. Have you ever experienced discrimination in Australia because of your national or ethnic background or your religion? (PROBE TO CLARIFY) (ALLOW CODES 1 AND 2 TO BE MULTI CODED)

- 1 Yes – National or ethnic background
- 2 Yes – Religion
- 3 No (GO TO E1)
- 4 (Don't know) (GO TO E1)
- 5 (Refused) (GO TO E1)

*(HAS EXPERIENCED DISCRIMINATION)

D2. Please tell me which of the following best describes how often this discrimination occurs. Would you say ...(READ OUT)

- 1 Once or twice a week)
- 2 Once or twice a month
- 3 Once or twice a year
- 4 Once or twice in five years, or
- 5 Once or twice in my life
- 6 (Don't know)
- 7 (Refused)

*(HAS EXPERIENCED DISCRIMINATION)

D3. Where did the discrimination occur? Please tell me if any of these apply. Was it ...(ACCEPT MULTIPLES) (READ OUT)

- 1 When being served in a shop
- 2 When being served in a government office
- 3 When seeking employment, or at work
- 4 When seeking to rent or buy an apartment or house
- 5 At school
- 6 On the street, or
- 7 Somewhere else (SPECIFY _____)
- 8 (Don't know)
- 9 (Refused)

*(HAS EXPERIENCED DISCRIMINATION)

D4 What form did the discrimination take? Please tell me if any of these apply. (ACCEPT MULTIPLES) (READ OUT)

- 1 Were you made to feel that you did not belong
- 2 Were you verbally abused
- 3 Were you not offered a job
- 4 Were you not promoted or fairly treated at work
- 5 Was your property damaged
- 6 Were you physically attacked, or
- 7 Something else (SPECIFY _____)
- 8 (Don't know)
- 9 (Refused)

*(HAS EXPERIENCED DISCRIMINATION)

D5 Have you experienced discrimination because of your national, ethnic or religious background in the last twelve months?

- 1 Yes
- 2 No
- 3 (Refused)

MODULE E: REFLECTIVE

*(ALL)

E1. Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people. (PROBE: Is that can be trusted / can't be too careful?)

- 1 Can be trusted
- 2 Can't be too careful
- 3 Can't choose
- 4 (Refused)

*(ALL)

E2. Taking ALL things into consideration, would you say that over the last year YOU have been ... (READ OUT)

- 1 Very happy
- 2 Happy
- 3 (Neither happy nor unhappy)
- 4 Unhappy, or
- 5 Very unhappy
- 6 (Don't know)
- 7 (Refused)

*(ALL)

E3. In three or four years, do you think that your life in Australia will be... (READ OUT)

- 1 Much improved
- 2 A little improved
- 3 The same as now
- 4 A little worse, or
- 5 Much worse
- 6 (Don't think will be living in Australia) (GO TO DEM 1)
- 7 (Cannot predict / Don't know)
- 8 (Refused)

*(ALL)

E4. Compared with your life, do you think that the lives of today's children will be ... (READ OUT)

- | | | |
|---|-------------------------------|---------------|
| 1 | Much better | (GO TO DEM1a) |
| 2 | A little better | (GO TO DEM1a) |
| 3 | The same as now | (GO TO DEM1a) |
| 4 | A little worse, or | |
| 5 | Much worse | |
| 6 | (Cannot predict / Don't know) | (GO TO DEM1a) |
| 7 | (Refused) | (GO TO DEM1a) |

*(LIVES OF NEXT GENERATION WILL BE WORSE)

E5. Why do you say that? (DO NOT PROMPT, DO NOT READ OUT)

- 1 Response given (please specify)
- 2 (Don't know)
- 3 (Refused)

DEMOGRAPHIC INFORMATION

*(ALL)

DEM1a We're nearly finished now. Just a final few questions to make sure we've spoken to a good range of people.

How old were you last birthday?

- 1 Age given (RECORD AGE IN YEARS (RANGE 18 TO 99) (GO TO DEM2)
- 2 (Refused)

*(REFUSED AGE)

DEM1b Could you please tell me which of the following age groups are you in? (READ OUT)

- 1 18 - 24 years
- 2 25 - 34 years
- 3 35 - 44 years
- 4 45 - 54 years
- 5 55 - 64 years
- 6 65 - 74 years, or
- 7 75 + years
- 8 (Refused)

*(ALL)

DEM2. Record Gender

- 1 Male
- 2 Female

*(ALL)

DEM3. Which of the following best describes your current marital status? Are you...(READ OUT)

- 1 Married
- 2 Living with a partner
- 3 Widowed
- 4 Divorced
- 5 Separated, or
- 6 Never married
- 7 (Don't know)
- 8 (Refused)

*(ALL)

DEM4. How many children, if any, do you have?

- 1 Record number (SPECIFY: ALLOWABLE RANGE 1 – 10)
- 2 No children (GO TO DEM6)
- 3 Refused (GO TO DEM6)

*(HAVE CHILDREN)

DEM5. Do you have any children that live overseas? (PROBE TO CLARIFY)

- 1 Yes - Record number (SPECIFY: ALLOWABLE RANGE 1 – NUMBER PROVIDED IN DEM 4)
- 2 No
- 3 (Refused)

*(ALL)

DEM6. Are you an Australian citizen?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(ALL)

DEM7. What is your first language?

- 1 English (GO TO DEM9)
- 2 Arabic
- 3 Australian Indigenous Languages
- 4 Cantonese
- 5 Mandarin
- 6 Croatian
- 7 Greek
- 8 Hindi
- 9 Italian
- 10 Macedonian
- 11 Spanish
- 12 Turkish
- 13 Vietnamese
- 14 Other (Specify)
- 15 (Don't know) (GO TO DEM9)
- 16 (Refused) (GO TO DEM9)

*(ENGLISH IS A SECOND LANGUAGE)

DEM8. Please bear with me, we ask this question of everyone, how well do you SPEAK English? Would you say.....

- 1 Very well
- 2 Well
- 3 Not well, or
- 4 Not at all
- 5 (Can't say)
- 6 (Refused)

*(ALL)

DEM10 What is the highest level of education you have completed?

- 1 Primary school
- 2 Year 7 to Year 9
- 3 Year 10
- 4 Year 11
- 5 Year 12
- 6 Trade/apprenticeship
- 7 Other TAFE/Technical Certificate
- 8 Diploma
- 9 Bachelor Degree
- 10 Post-Graduate Degree
- 11 Other (please specify)
- 12 (Refused)

*(ALL)

DEM11 Which one of these BEST describes your employment situation? Are you ... (READ OUT)

- 1 Employed
- 2 Unemployed
- 3 Retired
- 4 Student
- 5 Home duties, or
- 6 Something else (specify)
- 7 (Don't know)
- 8 (Refused)

PREDEM12 IF DEM10=CODES 6-10 (POST SECONDARY SCHOOL QUALIFICATIONS) CONTINUE. OTHERS GO TO PREDEM13

*(POST SECONDARY SCHOOL QUALIFICATIONS)

DEM12 What area are your qualifications in?

*NOTE TO SCANLON: This would be coded to ASCED (Australian Standard Classification of Education)

- 1 Response given (SPECIFY ____)
- 2 (Don't know)
- 3 (Refused)

PREDEM13 IF DEM11=CODE 1 (EMPLOYED) CONTINUE. OTHERS GO TO PREDEM13a

*(EMPLOYED)

DEM13 What is your current occupation? (PROBE: Main duties and job title)

- 1 Managers
- 2 Professionals
- 3 Technicians and trades workers
- 4 Community and personal service workers
- 5 Clerical and administrative workers
- 6 Sales workers
- 7 Machinery operators and drivers
- 8 Labourers
- 9 Other (specify) (Probe for job title and main duties)
- 10 (Don't know)
- 11 (Refused)

PREDEM13a IF DEM10=CODES 6-10 AND DEM11=CODE 1 (POST SECONDARY SCHOOL QUALIFICATIONS AND EMPLOYED) CONTINUE. OTHERS GO TO DEM 14

*(POST SECONDARY SCHOOL QUALIFICATIONS AND EMPLOYED)

DEM13a To what extent, if at all, do you use the skills and knowledge gained from your qualifications in your current job? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

DEM14 What is your CURRENT PERSONAL income, after tax and other deductions, from all sources? (PROBE TO CLARIFY)

- 1 No income
- 2 \$1 to less than \$15,000 per year (\$1-\$287 per week)
- 3 \$15,000 to less than \$30,000 per year (\$288-\$577 per week)
- 4 \$30,000 to less than \$40,000 per year (\$578-\$769 per week)
- 5 \$40,000 to less than \$50,000 per year (\$770-\$962 per week)
- 6 \$50,000 to less than \$75,000 per year (\$963-\$1442 per week)
- 7 \$75,000 to less than \$110,000 per year (\$1,443-\$2,115 per week)
- 8 \$110,000 or more per year (\$2,115 per week)
- 9 (Don't know)
- 10 (Refused)

*(ALL)

DEM 15 Are you renting, paying off a mortgage, do you own your home outright or do you have some other arrangement? (PROBE TO CLARIFY)

- 1 Renting from a private owner or real estate agent
- 2 Renting from housing commission / public housing property / community housing property
- 3 Being bought (i.e. have a mortgage)
- 4 Owned
- 5 Paying board
- 6 Living rent free
- 7 Something else (specify)
- 8 (Refused)

*(ALL)

DEM15 In which countries were you and your family members born?

(STATEMENTS)

- a) Starting with yourself
- b) Your spouse? (ONLY ASK IF DEM 3=CODE 1 OR 2 (MARRIED OR LIVING WITH PARTNER)
- c) Your mother?
- d) And finally, in which country was your father born?

(RESPONSE FRAME)

- | | |
|----------------------------|---|
| 1 Australia | 20 New Zealand |
| 2 Canada | 21 Philippines |
| 3 China (excluding Taiwan) | 22 Poland |
| 4 Croatia | 23 Serbia / Montenegro |
| 5 Egypt | 24 Singapore |
| 6 Fiji | 25 South Africa |
| 7 Germany | 26 Sri Lanka |
| 8 Greece | 27 Sudan |
| 9 Hong Kong | 28 United Kingdom (England, Scotland, Wales, Nth Ireland) |
| 10 Hungary | 29 USA |
| 11 India | 30 Vietnam |
| 12 Indonesia | 31 Other (please specify) |
| 13 Ireland | 32 (Not applicable) (ONLY DISPLAY FOR STATEMENTS C AND D) |
| 14 Italy | 33 (Don't know) (ONLY DISPLAY FOR STATEMENTS B, C AND D) |
| 15 Lebanon | 34 (Refused) |
| 16 Macedonia | |
| 17 Malaysia | |
| 18 Malta | |
| 19 Netherlands (Holland) | |

PREDEM16 IF DEM15A=CODE 1 OR 34 (AUSTRALIA OR REFUSED) GO TO DEM17.
OTHERS CONTINUE.

*(NOT BORN IN AUSTRALIA)

DEM16 In what year did you arrive in Australia?

- 1 Response given (SPECIFY ____) (ALLOWABLE RANGE 2007 LESS AGE OF RESPONDENT-2007)
- 2 (Don't know)
- 3 (Refused)

*(ALL)

DEM17 Do you follow any religion or faith?

- 1 Catholic
- 2 Anglican (Church of England)
- 3 Uniting Church
- 4 Presbyterian
- 5 Greek Orthodox
- 6 Baptist
- 7 Lutheran
- 8 Islam
- 9 Buddhist
- 10 Judaism
- 11 Hinduism
- 12 Christian (no further information)
- 13 No religion
- 14 Other (SPECIFY)
- 15 (Don't know)
- 16 (Refused)

*(STUDY A)

DEM18 And finally, what is the postcode of the area in which you live?

- 1 Response given (SPECIFY____) (Allowable range: 800 - 9729)
- 2 (Don't know)
- 3 (Refused)

*(ALL)

CLOSE Thank you for your help. Just in case you missed it my name is (...) and this survey was conducted on behalf of Monash University.

*(ALL)

END If you have any queries or concerns about the survey, I have a number I can give you if you like.....

Questions about who is conducting the study and how your telephone number was obtained - The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics Project Number: (2007/0319), ph: 03 9905 2052, Email: scerh@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted – Professor Andrew Markus, Tel: 03 9905 2172, Email: Andrew.markus@arts.monash.edu.au

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT1 Record language

- 1 English
- 2 Cantonese
- 3 Mandarin
- 4 Vietnamese
- 5 Italian
- 6 Greek
- 7 Arabic (incl. Lebanese)
- 8 Turkish

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT2 Was this interview ...

- 1 Normal
- 2 Refusal conversion

*(REFUSED)

RR1 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

- 1 No comment / just hung up
- 2 Too busy
- 3 Not interested
- 4 Too personal / intrusive
- 5 Don't like subject matter
- 6 Letter put me off
- 7 Don't believe surveys are confidential / privacy concerns
- 8 Silent number
- 9 Don't trust surveys / government
- 10 Never do surveys
- 11 10 minutes is too long
- 12 Get too many calls for surveys / telemarketing
- 13 Too old / frail / deaf / unable to do survey
- 14 Not a residential number (business, etc)
- 15 Language difficulty
- 16 Going away / moving house
- 17 No one 18 plus in household
- 18 Other (SPECIFY_____)

*(REFUSED)

RR2 RECORD RE-CONTACT TYPE

- 1 Definitely don't call back
- 2 Possible conversion

*(NO ONE IN HOUSEHOLD OVER 18)

TERM1 Thanks anyway, but for this survey we need to speak to people aged 18 or more. Thanks for being prepared to help.

*(NO ONE IN HOUSEHOLD BORN OVERSEAS)

TERM2 Thanks anyway, but for this survey we need to speak to people aged 18 or over who are born overseas. Thanks for being prepared to help.

*(NO ONE IN HOUSEHOLD OF TURKISH OR MIDDLE EASTERN BACKGROUND)

TERM3 Thanks anyway, but for this survey we need to speak to people aged 18 or over of Turkish or Middle Eastern backgrounds. Thanks for being prepared to help.

*(LIVES OUTSIDE LGA OF INTEREST)

TERM4 Thanks anyway, but for this survey we need to speak to people living in (Hume / Greater Dandenong / Fairfield / Auburn / **Stretton, Karawatha, Drewvale or Calamvale**). Thanks for being prepared to help.

*(REFUSED TO SAY LOCATION)

TERM5 To be able to accurately analyse the results, we need to be able to identify what location we are interviewing in. Thanks anyway.

Interviewer Declaration

I certify that this is a true, accurate and complete interview, conducted in accordance with the briefing instructions, the IQCA standards and the MRSA Code of Professional Behaviour (ICC/Esomar). I will not disclose to any other person the content of this questionnaire or any other information relating to the project.

Interviewer name:

Interviewer I.D:

Signed:

Date

LGA LOOK UP LIST

POSTCODE	SUBURB	LGA / AREA
1825	LIDCOMBE	Auburn
1826	LIDCOMBE	Auburn
1835	AUBURN	Auburn
2127	HOME BUSH BAY	Auburn
2127	NEWINGTON	Auburn
2128	SILVERWATER	Auburn
2141	BERALA	Auburn
2141	LIDCOMBE	Auburn
2141	LIDCOMBE (NORTH)	Auburn
2141	ROOKWOOD	Auburn
2143	REGENTS PARK	Auburn
2144	AUBURN	Auburn
2144	AUBURN (NORTH)	Auburn
2144	AUBURN (SOUTH)	Auburn
2144	AUBURN (WEST)	Auburn
2161	OLD GUILDFORD	Fairfield
2161	YENNORA	Fairfield
2163	CARRAMAR	Fairfield
2163	VILLAWOOD	Fairfield
2164	SMITHFIELD	Fairfield
2164	SMITHFIELD WEST	Fairfield
2164	WETHERILL PARK	Fairfield
2165	FAIRFIELD	Fairfield
2165	FAIRFIELD EAST	Fairfield
2165	FAIRFIELD HEIGHTS	Fairfield
2165	FAIRFIELD WEST	Fairfield
2165	FAIRVALE	Fairfield
2166	CABRAMATTA	Fairfield
2166	CABRAMATTA HEIGHTS	Fairfield
2166	CABRAMATTA WEST	Fairfield
2166	CABRAVALE	Fairfield
2166	CANLEY HEIGHTS	Fairfield
2166	CANLEY VALE	Fairfield
2166	HOLLYWOOD	Fairfield
2166	LANSVALE	Fairfield
2166	LANSVALE EAST	Fairfield
2170	MOUNT PRITCHARD	Fairfield
2175	HORSLEY PARK	Fairfield
2176	ABBOTSBURY	Fairfield
2176	BOSSLEY PARK	Fairfield
2176	EDENSOR PARK	Fairfield
2176	GREENFIELD PARK	Fairfield
2176	PRAIRIEWOOD	Fairfield
2176	ST JOHNS PARK	Fairfield
2176	WAKELEY	Fairfield
2177	BONNYRIGG	Fairfield
2177	BONNYRIGG HEIGHTS	Fairfield
2178	CECIL PARK	Fairfield

3172	SPRINGVALE SOUTH	Greater Dandenong
3175	BANGHOLME	Greater Dandenong
3175	DANDENONG	Greater Dandenong
3175	DANDENONG EAST	Greater Dandenong
3175	DANDENONG NORTH	Greater Dandenong
3164	DANDENONG SOUTH	Greater Dandenong
3175	DANDENONG SOUTH	Greater Dandenong
3175	DUNEARN	Greater Dandenong
3173	KEYSBOROUGH	Greater Dandenong
3975	LYNBROOK	Greater Dandenong
3975	LYNDHURST	Greater Dandenong
3174	NOBLE PARK	Greater Dandenong
3174	NOBLE PARK EAST	Greater Dandenong
3174	NOBLE PARK NORTH	Greater Dandenong
3171	SANDOWN VILLAGE	Greater Dandenong
3171	SPRINGVALE	Greater Dandenong
3043	GLADSTONE PARK	Hume
3043	GOWANBRAE	Hume
3043	TULLAMARINE	Hume
3045	MELBOURNE AIRPORT	Hume
3047	BROADMEADOWS	Hume
3047	DALLAS	Hume
3047	JACANA	Hume
3048	COOLAROO	Hume
3048	MEADOW HEIGHTS	Hume
3049	ATTWOOD	Hume
3049	WESTMEADOWS	Hume
3059	GREENVALE	Hume
3061	CAMPBELLFIELD	Hume
3063	OAKLANDS JUNCTION	Hume
3063	YUROKE	Hume
3064	CRAIGIEBURN	Hume
3064	DONNYBROOK	Hume
3064	KALKALLO	Hume
3064	MICKLEHAM	Hume
3064	ROXBURGH PARK	Hume
3428	BULLA	Hume
3429	SUNBURY	Hume
3429	WILDWOOD	Hume
4116	STRETTON	Stretton-Karawatha
4116	CALAMVALE	Stretton-Karawatha
4116	DREWVALE	Stretton-Karawatha
4117	KARAWATHA	Stretton-Karawatha