

**Monash University
Social Cohesion Research Program**

**2009 SURVEY
(Qre FINAL – 25 June 2009)**

**Questionnaire Structure
Modules**

Screening and Introduction

A: Economic

B: Voluntary work and political

C: Socio-Cultural

D: Discrimination

E: Reflective

F: Neighbourhood (new)

Demographics

Sub-project (SUBJOB) structure

1. General community (national random sample, quota by standard 15 locations)
2. Targeted overseas born (4 geographic locations; 50/50 overseas born / Australian born)
3. Targeted Australian born (2 geographic locations, 100% Australian born)

Call outcome codes (SMS screen) (no change from 2007)

No answer

Answering machine (no message left)

Answering machine (left message 1)

Answering machine (left message 2)

Fax machine / modem

Engaged

Appointment

Stopped interview

LOTE – No follow up

Named person not known

Telstra message / Disconnected

Not a residential number

Too old / deaf / disabled/health/family reasons

Claims to have done survey

Away for duration

(SUPERVISOR USE ONLY) Refused prior (eg. phoned 1800 number to refuse participation after receiving letter)

Remove number from list

INTRODUCTION

Intro Good morning/afternoon/evening. My name is <SAY NAME> and I am calling on behalf of Monash University researchers and I am from the Social Research Centre.

We're conducting an important study on the attitudes of Australians. The results from the survey will be used to get a better understanding of life in Australia.

- 1 Continue
- 2 HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 3 HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 4 HH LOTE – Language not identified (make appointment) (RECORD ON SMS)

PRES4 IF SUBJOB=1 (NATIONAL RANDOM SAMPLE) GO TO PREQUOCHK.
OTHERS CONTINUE

*(SUBJOBS 2 & 3)

S4 Before we begin, we are interested in speaking with people who live in specific suburbs postcodes, so can I please check the suburb or location postcode in which where you live? For this study we are only interviewing in certain areas. To help us with this can I please check your postcode? (EXPLAIN IF NECESSARY: It is important that we collect this information so we can analyse the results at a local level)

*PROGRAMMER NOTE – DISPLAY MARKET DEPENDENT LIST OF ALLOWABLE POSTCODES BY MARKET

ONLY DISPLAY IF MORE THAN ONE SUBURB PER POSTCODE

1. Record postcode
2. Record suburb / location
3. Refused to give postcode / location / suburb GO TO TERM5
4. Household refusal GO TO RR1
5. Postcode not in suburb of interest GO TO TERM 6

*NOTE TO PROGRAMMER – IF LOCALITY / POSTCODE IS NOT FOUND IN LIST THEN GO TO TERM4

PREQUOCHK IF SUBJOB=1 (NATIONAL RANDOM SAMPLE) GO TO S1.
IF SUBJOB=3 (TARGETED AUSTRALIAN BORN) GO TO S1e)
IF SUBJOB=2 (TARGETED OVERSEAS BORN) CHECK QUOTA. IF BOTH AUSTRALIAN BORN AND OVERSEAS BORN QUOTA IS OPEN, GO TO S1.
IF AUSTRALIAN BORN QUOTA ONLY OPEN GO TO S1e
IF OVERSEAS BORN QUOTA ONLY OPEN GOTO S1b

*(SUBJOB 1, SUBJOB 2)

*(NOTE THIS INTRO WILL ONLY BE USED FOR SUBJOB2 WHILE BOTH AUSTRALIAN BORN AND OVERSEAS BORN QUOTAS ARE OPEN)

S1 Most households will have received a letter from Monash University about the study. As the letter says to help with this important study we'd like to arrange a short interview with the person aged 18 or over who is going to have the next birthday.

May I speak to that person please?

- 1 Start survey (GO TO PRES2)
- 2 Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
- 3 Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
- 4 HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 5 HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 No one in household over 18 (TERM1)
- 9 Wants a copy of the letter (ALET)
- 10 Return to SMS

*(SUBJOB2 – AUSTRALIAN BORN QUOTA FULL / OVERSEAS BORN QUOTA OPEN)

S1b Today we are particularly interested in speaking with people born overseas. Is there anyone in this household who was born overseas?

1. Yes
2. No (GO TO TERM2)
3. (Refused) (GO TO TERM2)

*(SUBJOB2 – AUSTRALIAN BORN QUOTA FULL / OVERSEAS BORN QUOTA OPEN)

S1c Most households will have received a letter from Monash University about the study. As the letter says, we need to speak to one person in each household and it is very important that we randomly select that person.

So firstly, how many people aged 18 years or over that usually live in your household were born overseas?

1. One (GO TO S1d INTRO A)
2. Number given (specify) (RANGE 2 TO 20) (GO TO S1d INTRO B)
3. None (GO TO TERM2)
4. (Refused) (GO TO TERM2)

*(SUBJOB2 – AUSTRALIAN BORN QUOTA FULL / OVERSEAS BORN QUOTA OPEN)

S1d INTRO A: May I speak with that person please?

INTRO B: Of the (insert number from S1c) people in your household who were born overseas, we'd like to arrange to interview the person aged 18 or over who is going to have the next birthday. May I speak with that person please?

1. Start survey (GO TO S2)
2. Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. Queried about how telephone number was obtained (DISPLAY ATELQ)
5. Wants a copy of the letter (ALET)

*(SUBJOB3, SUBJOB2 – OVERSEAS BORN QUOTA FULL / AUSTRALIAN BORN QUOTA OPEN)

S1e For this study, we've been speaking to both Australian born and overseas born people. Since our quota of overseas born people is now full, could I please ask, is there anyone in this household aged 18 years or over who is AUSTRALIAN BORN?

1. Yes
2. No (GO TO TERM3)
3. (Refused) (GO TO TERM3)

*(SUBJOB3, SUBJOB2 – OVERSEAS BORN QUOTA FULL / AUSTRALIAN BORN QUOTA OPEN)

S1f Most households will have received a letter from Monash University about the study. As the letter says, we need to speak to one person in each household and it is very important that we randomly select that person.

So firstly, how many people aged 18 years or over that usually live in your household are Australian born?

1. One (GO TO S1g INTRO A)
2. Number given (specify) (RANGE 2 TO 20) (GO TO S1g INTRO B)
3. None (GO TO TERM3)
4. (Refused) (GO TO TERM3)

*(SUBJOB3, SUBJOB2 – OVERSEAS BORN QUOTA FULL / AUSTRALIAN BORN QUOTA OPEN)

S1g INTRO A: May I speak with that person please?

INTRO B: Of the (insert number from S1f) people in your household who were born in Australia, we'd like to arrange to interview the person aged 18 or over who is going to have the next birthday. May I speak with that person please?

1. Start survey (GO TO S2)
2. Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
5. HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
6. HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
7. Queried about how telephone number was obtained (DISPLAY ATELQ)
8. Wants a copy of the letter (ALET)

PRES2 IF SUBJOB=2 AND AUSTRALIAN BORN AND OVERSEAS BORN QUOTAS ARE OPEN, CONTINUE. OTHERS GO TO S2.

*(SELECTED RESPONDENT, SUBJOB2, BOTH QUOTA GROUPS OPEN)

S2 REINTRODUCE AS NECESSARY

For this study, we are speaking with people born in Australia, and people born overseas. To make sure I ask the right questions, could I just confirm whether you were born in Australia or overseas?

1. Born in Australian
2. Born overseas

*PROGRAMMER NOTE: PLEASE WRITE THE A1 QUOTA GROUP NUMBER TO THE SAMPLE RECORD FOR ALL CASES APPOINTED AT S1d / S1g / S2 (WILL HELP CLEAR OUT UNWANTED APPOINTMENTS WHEN SUBJOB QUOTAS FILL / IDENTIFY WHICH RECORDS TO PRIORITISE WHEN ONLY ONE SUBJOB 2 QUOTA IS OPEN)

*(SELECTED RESPONDENT)

S2 REINTRODUCE AS NECESSARY

This interview should only take about 15 minutes and all information you give us will be strictly confidential. Participation in this study is voluntary and you can stop the interview at any time. If you have any concerns I can give you contact names and numbers.

[READ OUT CONTACT DETAILS IF REQUESTED]

Questions about who is conducting the study and how your telephone number was obtained - The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics Project Number: (2007/0319), ph: 03 9905 2052, Email: scerh@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted – Professor Andrew Markus, Tel: 03 9905 9944, Email: andrew.markus@arts.monash.edu.au

Is it convenient to talk now or would you like to make an appointment?

- 1 Continue (GO TO S3)
- 2 Appointment (MAKE APPOINTMENT)
- 3 Respondent Refusal (GO TO RR1)
- 4 QR LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 5 QR LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 QR LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 Wants a copy of the introductory letter (ALET)

*(LOTES)

LOTE RECORD LANGUAGE

- 1 Cantonese
- 2 Mandarin
- 3 Vietnamese
- 4 Italian
- 5 Greek
- 6 Arabic
- 7 Lebanese
- 8 Turkish

*(ANSWERING MACHINE SCRIPT)

ANSM1.Good morning/afternoon/evening. My name is <SAY NAME> calling on behalf of Monash University from the Social Research Centre.

We are telephoning households across Australia to conduct an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 5 DAYS PLUS 1 HOUR

*(ANSWERING MACHINE SCRIPT)

ANSM2.Good morning/afternoon/evening. My name is <SAY NAME> calling on behalf of Monash University from the Social Research Centre.

We left a message recently on your answering machine regarding an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 6 DAYS PLUS 1 HOUR

*(QUERIED HOW TELEPHONE NUMBER WAS OBTAINED)

ATELQ Your telephone number has been chosen at random from all possible telephone numbers in your area. We find that this is the best way to obtain a representative sample of all Australians for our study.

*(WANTS TO RECEIVE A COPY OF THE LETTER)

ALET RECORD ADDRESS DETAILS TO SEND COPY OF LETTER

(RECORD NAME AND VERIFY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS)

*PROGRAMMER NOTE RE ALET: WILL NEED TO BE ABLE TO TRACK INTERVIEWS RESULTING FROM SENDING A COPY OF THE LETTER]

*(ALL)

S3 This call may be monitored for training and quality purposes. Is that OK?

- 1 Monitor
- 2 Do not monitor

*PROGRAMMER NOTE: PLEASE SHOW THE OUTCOME OF THIS ON SCREEN

MODULE A: ECONOMIC

*(ALL)

A1 To start with, I'd like you to tell me your views on various economic and social issues. To what extent do you agree or disagree with the following statements. (PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(STATEMENTS)

- a. Australia has an excellent government school system.
- b. People living on low incomes in Australia receive enough financial support from the government
- c. In Australia today, the gap between those with high incomes and those with low incomes is too large.
- d. Australia is a land of economic opportunity where in the long run, hard work brings a better life.

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree or disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)
- 7 (Refused)

*(ALL)

A5. Now a question about your own financial circumstances. How satisfied or dissatisfied are you with your present financial situation? (PROBE: Is that satisfied or very satisfied / dissatisfied or very dissatisfied?)

- 1 Very satisfied
- 2 Satisfied
- 3 (Neither satisfied nor dissatisfied)
- 4 Dissatisfied
- 5 Very dissatisfied
- 6 (Don't know)
- 7 (Refused)

MODULE B: POLITICAL

*(ALL)

B1new The next questions are about unpaid voluntary work. By this I mean any unpaid help you give to the community in which you live, or to an organisation or group to which you belong. It could be to a school, a sporting club, the elderly, a religious group or people who have recently arrived to settle in Australia.

Have you done any unpaid voluntary work of this kind in the last 12 months?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(UNDERTAKES VOLUNTEER WORK) (B1=1)

B2new How often do you participate in this sort of voluntary activity? (PROBE TO CLARIFY)

- 1 At least once a week
- 2 At least once a month
- 3 Three to four times a year
- 4 At least once a year
- 5 Less often than once a year
- 6 (Don't know)
- 7 (Refused)

*(ALL)

B4. Now some questions about different forms of political action people can take. Please tell me which if any, of the following, you have done over the last three years or so. (READ OUT)
(ACCEPT MULTIPLES)

- 1 Voted in an election
- 2 Signed a petition
- 3 Written or spoken to a Federal or State Member of Parliament
- 4 Attended a political meeting
- 5 Joined a boycott of a product or company
- 6 Attended a protest, march or demonstration
- 7 Participated in strike action, or
- 8 Some other form of political action (SPECIFY _____)
- 9 (None of the above) ^s (GO TO B6a)
- 10 (Don't know) ^s (GO TO B6a)
- 11 (Refused) ^s (GO TO B6a)

*(ALL)

B6a. How often do you think the government in Canberra can be trusted to do the right thing for the Australian people? Would you say ... (READ OUT)

- 1 Almost always
- 2 Most of the time
- 3 Only some of the time, or
- 4 Almost never
- 5 (Don't know)
- 6 (Refused)

MODULE C: SOCIO-CULTURAL

*(ALL)

C1. Now some questions about immigration. What do you think of the number of immigrants accepted into Australia at present? Would you say it is ... (READ OUT)

- 1 Too high
- 2 About right, or
- 3 Too low
- 4 (No opinion/ don't know)
- 5 (Refused)

*(ALL)

C10. Do you think the balance or mix of immigrants from different countries is about right?

- 1 Yes (GO TO C2)
- 2 No (GO TO C2)
- 3 (No opinion - I do not support immigration at all) (GO TO C2)
- 4 (No opinion – I do not think of immigration in terms of countries of origin) (GO TO C2)
- 5 (Don't know) (GO TO C2)
- 6 (Refused) (GO TO C2)

*(BALANCE IF IMMIGRANTS IS NOT RIGHT) (C10=2)

C11. From which countries, if any, should there be more immigrants?

- | | | | |
|----|--------------------------|----|--|
| 1 | None ^s | 27 | Singapore |
| 2 | Afghanistan | 28 | South Africa |
| 3 | Canada | 29 | Sri Lanka |
| 4 | China (excluding Taiwan) | 30 | Sudan |
| 5 | Croatia | 31 | United Kingdom (England, Scotland, Wales, Nth Ireland) |
| 6 | Egypt | 32 | USA |
| 7 | Fiji | 33 | Vietnam |
| 8 | Germany | 34 | Asia (PROBE FOR SPECIFIC COUNTRIES) |
| 9 | Greece | 35 | South America (PROBE FOR SPECIFIC COUNTRIES) |
| 10 | Hong Kong | 36 | North America (PROBE FOR SPECIFIC COUNTRIES) |
| 11 | Hungary | 37 | Middle East (PROBE FOR SPECIFIC COUNTRIES) |
| 12 | India | 38 | Western Europe (PROBE FOR SPECIFIC COUNTRIES) |
| 13 | Indonesia | 39 | Eastern Europe (PROBE FOR SPECIFIC COUNTRIES) |
| 14 | Ireland | 40 | Africa (PROBE FOR SPECIFIC COUNTRIES) |
| 15 | Italy | 41 | Other (please specify) |
| 16 | Iran | 42 | (Don't know) |
| 17 | Iraq | 43 | (Refused) |
| 18 | Lebanon | | |
| 19 | Macedonia | | |
| 20 | Malaysia | | |
| 21 | Malta | | |
| 22 | Netherlands (Holland) | | |
| 23 | New Zealand | | |
| 24 | Philippines | | |
| 25 | Poland | | |
| 26 | Serbia / Montenegro | | |

*(BALANCE IF IMMIGRANTS IS NOT RIGHT)

C12. From which countries, if any, should there be less immigrants?

- 1 SAME CODE FRAME AS ABOVE TO BE USED

*(ALL)

C2. Do you agree or disagree with the following statements. (PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(STATEMENTS)

- a) Accepting immigrants from many different countries makes Australia stronger
- b) Ethnic minorities in Australia SHOULD be given Australian government assistance to maintain their customs and traditions

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree or disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)

7 (Refused)

*(ALL)

C7. To what extent do you take pride in the Australian way of life and culture? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C8. And to what extent do you have a sense of belonging in Australia? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C9. Do you agree or disagree with the following statement? In the modern world, maintaining the Australian way of life and culture is important. (PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree nor disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (Don't know)
- 7 (Refused)

MODULE D: DISCRIMINATION

*(ALL)

D1. Have you ever experienced discrimination in Australia because of your skin colour, ethnic origin or religion? (PROBE TO CLARIFY) (ALLOW CODES 1 AND 2 TO BE MULTI CODED)

- 1 Yes – Skin colour or ethnic origin
- 2 Yes – Religion
- 3 No (GO TO E1)
- 4 (Don't know) (GO TO E1)
- 5 (Refused) (GO TO E1)

*(HAS EXPERIENCED DISCRIMINATION) (D1=1 or 2)

D5 Have you experienced discrimination because of your skin colour, ethnic origin or religion over the last 12 months?

- 1 Yes
- 2 No (GO TO E1)
- 3 (Refused) (GO TO E1)

*(HAS EXPERIENCED DISCRIMINATION) (D5=1)

D2. Please tell me which of the following best describes how often this discrimination occurred over the last 12 months. Would you say ... (READ OUT)

- 1 Daily / all of the time
- 2 Once or twice a week
- 3 Once or twice a month, or
- 4 Once or twice a year
- 5 (Don't know)
- 6 (Refused)

*(HAS EXPERIENCED DISCRIMINATION) (D5=1)

D3. Where has this discrimination occurred? Please tell me if any of these apply. Was it ... (READ OUT)
(ACCEPT MULTIPLES)

- 1 When being served in a shop
- 2 When being served in a government office
- 3 When seeking employment, or at work
- 4 When seeking to rent or buy an apartment or house
- 5 At school
- 6 On the street, or
- 7 Somewhere else (SPECIFY _____)
- 8 (Don't know) ^s
- 9 (Refused) ^s

*(HAS EXPERIENCED DISCRIMINATION) (D5=1)

D4 What form did the discrimination take? Please tell me if any of these apply. (READ OUT)
(ACCEPT MULTIPLES)

- 1 Were you made to feel that you did not belong
- 2 Were you verbally abused
- 3 Were you not offered a job
- 4 Were you not promoted or fairly treated at work
- 5 Was your property damaged
- 6 Were you physically attacked, or
- 7 Something else (SPECIFY _____)
- 8 (Don't know) ^s
- 9 (Refused) ^s

MODULE E: REFLECTIVE

*(ALL)

E1. Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people? (PROBE: Is that can be trusted / can't be too careful?)

- 1 Can be trusted
- 2 Can't be too careful
- 3 Can't choose
- 4 (Refused)

*(ALL)

E2. Taking ALL things into consideration, would you say that over the last year YOU have been ... (READ OUT)

- 1 Very happy
- 2 Happy
- 3 (Neither happy nor unhappy)
- 4 Unhappy, or
- 5 Very unhappy
- 6 (Don't know)
- 7 (Refused)

*(ALL)

E3. In three or four years, do you think that your life in Australia will be... (READ OUT)

- 1 Much improved
- 2 A little improved
- 3 The same as now
- 4 A little worse, or
- 5 Much worse
- 6 (Don't think will be living in Australia) (GO TO F1)
- 7 (Cannot predict / Don't know)
- 8 (Refused)

*(LIVING IN AUSTRALIA IN THREE OR FOUR YEARS) (3E NOT 6)

E4. Compared with your life, do you think that the lives of today's children will be ... (READ OUT)

- | | |
|---------------------------------|------------|
| 1 Much better | (GO TO F1) |
| 2 A little better | (GO TO F1) |
| 3 The same as now | (GO TO F1) |
| 4 A little worse, or | |
| 5 Much worse | |
| 6 (Cannot predict / Don't know) | (GO TO F1) |
| 7 (Refused) | (GO TO F1) |

*(LIVES OF NEXT GENERATION WILL BE WORSE) (E4=4 OR 5)

E5. Why do you say that?

- 1 Response given (please specify)
- 2 (Don't know)
- 3 (Refused)

MODULE F: NEIGHBOURHOOD

*(ALL)

F1 What proportion of all the people in your local area are of the same national or ethnic group as you? Would you say...(READ OUT)

- 1 All the same,
- 2 More than half,
- 3 About a half,
- 4 Less than half
- 5 Much less than half
- 6 (Don't know)
- 7 (Refused)

*(ALL)

F2 Do you agree or disagree with the following statements ... (READ OUT) ...

(STATEMENTS)

- a) People in your local area are willing to help their neighbours?
- b) Your local area, that is within 15 to 20 minutes walking distance of where you live, is a place where people from different national or ethnic backgrounds get on well together?
(PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(RESPONSE FRAME)

1. Strongly agree
2. Agree
3. (Neither agree nor disagree)
4. Disagree
5. Strongly disagree
6. (There are not enough immigrants in my neighbourhood to have any impact)
7. (Don't know)
8. (Refused)

*(ALL)

F3 In general, what has been the impact of immigration on daily life in your local area? Would you say ... (READ OUT)

- 1 Very positive
- 2 Somewhat positive
- 3 Neither positive nor negative
- 4 Somewhat negative, or
- 5 Very negative
- 6 (There are not enough immigrants in my neighbourhood to have any impact)
- 7 (Don't know)

8 (Refused)

*(ALL)

F5 To the best of your knowledge, in the last 12 months would you say the level of immigration into Australia has increased, decreased or is unchanged?

- 1 Increased
- 2 Decreased
- 3 Unchanged
- 4 (Don't know)
- 5 (Refused)

*(ALL)

F6 Which of the following is closest to your view? It is better for a country if different racial or ethnic groups maintain their distinct customs and traditions OR it is better if these groups adapt and blend into the larger society.

- 1 Better if different racial or ethnic groups maintain their distinct customs and traditions.
- 2 Better if these groups adapt and blend into the larger society.
- 3 (Agree with both)
- 4 (Don't know)
- 5 (Refused)

*(ALL)

F7 Thinking now about local community issues or problems - Do you agree or disagree that you can influence local council decisions affecting your local area? (PROBE: Is that agree or strongly agree / disagree or strongly disagree)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree nor disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (Don't know)
- 7 (Refused)

*(ALL)

F8 How often do you think the local council can be trusted to do what is right for the people in your area? Would you say ... (READ OUT)

- 1 Almost always
- 2 Most of the time
- 3 Only some of the time, or
- 4 Almost never
- 5 (Don't know)
- 6 (Refused)

*(ALL)

F9a How safe do you feel walking alone in your local area during the day? Would you say ...
(READ OUT)

1. Very safe
2. Fairly safe
3. A bit unsafe: or
4. Very unsafe
5. (Neither safe nor unsafe)
6. (Never walk alone during the day)
7. (Don't know)
8. (Refused)

*(ALL)

F9b What about during the night, how safe do you feel walking alone at night in your local area?
Would you say ... (READ OUT)

1. Very safe
2. Fairly safe
3. A bit unsafe: or
4. Very unsafe
5. (Neither safe nor unsafe)
6. (Never walk alone at night)
7. (Don't know)
8. (Refused)

*(ALL)

F10 Thinking about all types of crime in general, how worried are you about becoming a victim of
crime in your local area? Would you say ... (READ OUT)

- 1 Very worried
- 2 Fairly worried
- 3 Not very worried
- 4 Not at all worried
- 5 (Don't know)
- 6 (Refused)

DEMOGRAPHIC INFORMATION

*(ALL)

DEM1a We're nearly finished now. Just a final few questions to make sure we've spoken to a good range of people.

How old were you last birthday?

- 1 Age given (RECORD AGE IN YEARS (RANGE 18 TO 99) (GO TO DEM2)
- 2 (Refused)

*(REFUSED AGE DEM1a=2)

DEM1b Could you please tell me which of the following age groups are you in? (READ OUT)

- 1 18 - 24 years
- 2 25 - 34 years
- 3 35 - 44 years
- 4 45 - 54 years
- 5 55 - 64 years
- 6 65 - 74 years, or
- 7 75 + years
- 8 (Refused)

*(ALL)

DEM2. RECORD GENDER

- 1 Male
- 2 Female

*(ALL)

DEM3. Which of the following best describes your current marital status? Are you...(READ OUT)

- 1 Married
- 2 Living with a partner
- 3 Widowed
- 4 Divorced
- 5 Separated, or
- 6 Never married
- 7 (Don't know)
- 8 (Refused)

*(ALL)

DEM4. How many children, if any, do you have?

- 1 Record number (SPECIFY) (RANGE 1 - 10)
- 2 No children (GO TO DEM15)
- 3 Refused (GO TO DEM15)

*PLEASE NOTE THAT HIGHLIGHTED QUESTION NUMBERS HAVE BEEN RE-ORDERED.
PLEASE NOTE NEW SKIPS ALSO

*(ALL)

DEM15 In which countries were you and your family members born?

(STATEMENTS)

- a) Starting with yourself
- b) Your spouse? (ONLY ASK IF DEM 3=CODE 1 OR 2 (MARRIED OR LIVING WITH PARTNER)
- c) Your mother?
- d) And finally, in which country was your father born?

(RESPONSE FRAME)

- | | |
|----------------------------|---|
| 1 Australia | 20 New Zealand |
| 2 Canada | 21 Philippines |
| 3 China (excluding Taiwan) | 22 Poland |
| 4 Croatia | 23 Serbia / Montenegro |
| 5 Egypt | 24 Singapore |
| 6 Fiji | 25 South Africa |
| 7 Germany | 26 Sri Lanka |
| 8 Greece | 27 Sudan |
| 9 Hong Kong | 28 United Kingdom (England, Scotland, Wales, Nth Ireland) |
| 10 Hungary | 29 USA |
| 11 India | 30 Vietnam |
| 12 Indonesia | 31 Other (please specify) |
| 13 Ireland | 32 (Not applicable) (ONLY DISPLAY FOR STATEMENTS C AND D) |
| 14 Italy | 33 (Don't know) (ONLY DISPLAY FOR STATEMENTS B, C AND D) |
| 15 Lebanon | 34 (Refused) |
| 16 Macedonia | |
| 17 Malaysia | |
| 18 Malta | |
| 19 Netherlands (Holland) | |

PREDEM16 IF DEM15a=CODE 1 OR 34 (BORN IN AUSTRALIA OR REFUSED) GO TO DEM7, OTHERS CONTINUE.

*(IF DEM15a=2-33 NOT BORN IN AUSTRALIA)

DEM16 In what year did you arrive in Australia?

- 1 Response given (SPECIFY ___) (ALLOWABLE RANGE 2009 LESS AGE OF RESPONDENT)
- 2 (Don't know)
- 3 (Refused)

*(ALL)

DEM7. What is your first language?

- 1 English (GO TO DEM6)
- 2 Arabic
- 3 Lebanese
- 4 Australian Indigenous Languages
- 5 Cantonese

- 6 Mandarin
- 7 Croatian
- 8 Greek
- 9 Hindi
- 10 Italian
- 11 Macedonian
- 12 Spanish
- 13 Turkish
- 14 Vietnamese
- 15 Other (Specify)
- 16 (Don't know)
- 17 (Refused)

*(IF DEM7=2-17 ENGLISH IS A SECOND LANGUAGE)

DEM8. (Please bear with me as we ask this question of everyone), how well, would you say you SPEAK English?

- 1 Very well
- 2 Well
- 3 Not well, or
- 4 Not at all
- 5 (Can't say)
- 6 (Refused)

*(ALL)

DEM6. Are you an Australian citizen?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(ALL)

DEM10 What is the highest level of education you have completed?

- 1 Primary school
- 2 Year 7 to Year 9
- 3 Year 10
- 4 Year 11
- 5 Year 12
- 6 Trade/apprenticeship
- 7 Other TAFE/Technical Certificate
- 8 Diploma
- 9 Bachelor Degree
- 10 Post-Graduate Degree
- 11 Other (Specify)
- 12 (Refused)

*(ALL)

DEM11 Which one of these BEST describes your employment situation? Are you ... (READ OUT)

- 1 Employed
- 2 Unemployed
- 3 Retired
- 4 Student
- 5 Home duties, or
- 6 Something else (Specify)
- 7 (Don't know)
- 8 (Refused)

PREDEM13 IF DEM11=CODE 1 (EMPLOYED) CONTINUE. OTHERS GO TO PREDEM13a

*(EMPLOYED IF DEM11=1)

DEM13 What is your current occupation? (PROBE: Main duties and job title)

- 1 Managers
- 2 Professionals
- 3 Technicians and trades workers
- 4 Community and personal service workers
- 5 Clerical and administrative workers
- 6 Sales workers
- 7 Machinery operators and drivers
- 8 Labourers
- 9 Other (specify) (Probe for job title and main duties)
- 10 (Don't know)
- 11 (Refused)

PREDEM13a IF DEM10=CODES 6-10 AND DEM11=CODE 1 (POST SECONDARY SCHOOL QUALIFICATIONS AND EMPLOYED) CONTINUE. OTHERS GO TO DEM13b

*(POST SECONDARY SCHOOL QUALIFICATIONS AND EMPLOYED)

DEM13a To what extent, if at all, do you use the skills and knowledge gained from your qualifications in your current job? Would you say ... (READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

DEM13b Which of the following terms best describes your financial circumstances today? Would you say you are (READ OUT)

- 1 Prosperous
- 2 Living very comfortably
- 3 Living reasonably comfortably
- 4 Just getting along
- 5 Struggling to pay bills

- 6 Poor
- 7 (Don't Know)
- 8 (Refused)

*(ALL)

DEM 15x Are you renting, paying off a mortgage, do you own your home outright or do you have some other arrangement? (PROBE TO CLARIFY)

- 1 Renting from a private owner or real estate agent
- 2 Renting from housing commission / public housing property / community housing property
- 3 Being bought (i.e. have a mortgage)
- 4 Owned
- 5 Paying board
- 6 Living rent free
- 7 Something else (specify)
- 8 (Refused)

*(ALL)

DEM17new What is your religion, even if you are not currently practicing?

- 1 Catholic
- 2 Anglican (Church of England)
- 3 Uniting Church
- 4 Presbyterian
- 5 Greek Orthodox
- 6 Baptist
- 7 Lutheran
- 8 Islam
- 9 Buddhist
- 10 Judaism
- 11 Hinduism
- 12 Christian (no further information)
- 13 No religion
- 14 Other (SPECIFY)
- 15 (Don't know)
- 16 (Refused)

PREDEM19 IF DEM17new= 12 (CHRISTIAN NFI) CONTINUE OTHERWISE GO TO PREDEM20

*(CHRISTIAN) (DEM17NEW=12)

DEM19 Is that (or most closely) (READ OUT)

- 1 Catholic
- 2 Anglican (Church of England)
- 3 Uniting Church
- 4 Presbyterian
- 5 Greek Orthodox
- 6 Baptist
- 7 Lutheran, or
- 8 Something else (SPECIFY)
- 9 (Don't know)
- 10 (Refused)

PREDEM20 IF DEM17new – 1 to 12 or 14 CONTINUE OTHERWISE GO TO PREDEM22)

*(SPECIFIED A RELIGION) (DEM17new= 1 TO 12 or 14)

DEM20 How important is religion in your life today?

- 1 Very important
- 2 Somewhat important
- 3 Neither important not unimportant
- 4 Not very important
- 5 Not at all important
- 6 (Don't know)
- 7 (Refused)

*(SPECIFIED A RELIGION) (DEM17new= 1 TO 12 or 14)

DEM21 In the past 12 months, how often did you participate in religious activities or attend religious services or meetings – with other people – other than for events such as weddings and funerals? Was it ..(READ OUT)

- 1 At least once a week?
- 2 At least once a month?
- 3 At least 3 times a year?
- 4 Once or twice a year?
- 5 Not at all?
- 6 (Don't know)
- 7 (Refused)

*PREDEM22 – IF DEM6=1 CONTINUE OTHERWISE GO TO PREDEM18)

*(CITIZEN) (DEM 6=1)

DEM22 I'd now like to ask you a question about voting intentions: If there was a Federal election held today, for which party would you probably vote? And to finish up just one question about voting intentions. If there was a Federal election held today, for which party would you probably vote?

- 1 Labour Party
- 2 Liberal Party
- 3 National Party
- 4 Greens
- 5 Independents
- 6 Other (Specify) _____
- 7 (Don't Know)
- 8 (Refused)

*PREDEM18 IF SUBJOB=1 (NATIONAL RANDOM SURVEY) CONTINUE, OTHERS GO TO CLOSE

*(NATIONAL RANDOM SURVEY ONLY)

DEM18 And finally, can I have your postcode please? what is the postcode of the area in which you live?

- 1 Response given (SPECIFY____) (Allowable range: 800 - 9729)
- 2 (Don't know)

3 (Refused)

*(ALL)

CLOSE Thank you for your help. Just in case you missed it my name is (...) and this survey was conducted on behalf of Monash University.

*(ALL)

END If you have any queries or concerns about the survey, I have a number I can give you if you like.....

Questions about who is conducting the study and how your telephone number was obtained
- The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics
Project Number: (2007/0319), ph: 03 9905 2052, Email: scerh@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted – Professor
Andrew Markus, Tel: 03 9905 9944, Email: andrew.markus@arts.monash.edu.au

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT1 Record language

- 1 English
- 2 Cantonese
- 3 Mandarin
- 4 Vietnamese
- 5 Italian
- 6 Greek
- 7 Arabic
- 8 Lebanese
- 9 Turkish

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT2 Was this interview ...

- 1 Normal
- 2 Refusal conversion

*(REFUSED)

RR1 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

- 1 No comment / just hung up
- 2 Too busy
- 3 Not interested
- 4 Too personal / intrusive
- 5 Don't like subject matter
- 6 Letter put me off
- 7 Don't believe surveys are confidential / privacy concerns
- 8 Silent number
- 9 Don't trust surveys / government
- 10 Never do surveys
- 11 10 minutes is too long
- 12 Get too many calls for surveys / telemarketing
- 13 Too old / frail / deaf / unable to do survey
- 14 Not a residential number (business, etc)

- 15 Language difficulty
- 16 Going away / moving house
- 17 No one 18 plus in household
- 18 Other (SPECIFY_____)

*(REFUSED)

RR2 RECORD RE-CONTACT TYPE

- 1 Definitely don't call back
- 2 Possible conversion

Termination scripts

*(NO ONE IN HOUSEHOLD OVER 18)

TERM1 Thanks anyway, but for this survey we need to speak to people aged 18 or more. Thanks for being prepared to help.

*(NO ONE IN HOUSEHOLD BORN OVERSEAS)

TERM2 Thanks anyway, but for this survey we need to speak to people aged 18 or over who are born overseas. Thanks for being prepared to help.

*(NO ONE IN HOUSEHOLD BORN IN AUSTRALIA)

TERM3 Thanks anyway, but for this survey we have finished our quota of overseas born people, and now need to speak to people aged 18 or over who are Australian born.

*(LIVES OUTSIDE LOCATION OF INTEREST)

TERM4 Thanks anyway, but for this survey we need to speak to people living in specific postcodes. Thanks for being prepared to help.

*(REFUSED TO SAY LOCATION)

TERM5 To be able to accurately analyse the results, we need to be able to identify what location we are interviewing in. Thanks anyway.

*(POSTCODE NOT IN SUBURB OF INTEREST)

TERM6 Thanks anyway, but at the moment we are speaking to people living in specific postcodes. Just to let you know that we may call again in a few weeks time if we are looking for people in your area. Would this be ok?

1. Yes, ok to recontact
2. No, do not call me again

ALLTERM

S4=3 Refused to confirm suburb / location (TERM5)

S4=4 Household refused (refused at intro)

S4 - Lives outside location of interest (TERM4)

S4=5 Postcode not in suburb of interest (TERM 6)

s1=3 Household refusal

s1=8 No one in household over 18 (TERM1)

S1b=2 (no one born overseas) (TERM2)

S1b=3 (refused to say if anyone born overseas) (TERM2)

s1c=3 no one born overseas) (TERM2)

s1c=4 (refused number of overseas born people in the household aged 18 plus) (TERM2)

s1d=3 (refused to pass on to overseas born selected person)

s1e=2 (no one Australian born) (TERM3)

s1e=3 (refused to say if anyone Australian born) (TERM3)

s1f=3 (no one Australian born) (TERM3)

s1f=4 (refused number of Australian born people in the household aged 18 plus) (TERM3)

s1g=3 (refused to pass on to selected Australian born person)

s2a=3 Respondent Refusal

LOCALITY / POSTCODE LOOK UP LIST

POSTCODE	LOCALITY	Market
To be provided by BB		Merriplus (16)
To be provided by BB		Sunbury (17)
To be provided by BB		Greenacre / Bankstown (18)
To be provided by BB		Engadine (19)
2161	OLD GUILDFORD	Fairfield (20)
2161	YENNORA	Fairfield (20)
2163	CARRAMAR	Fairfield (20)
2163	VILLAWOOD	Fairfield (20)
2164	SMITHFIELD	Fairfield (20)
2164	SMITHFIELD WEST	Fairfield (20)
2164	WETHERILL PARK	Fairfield (20)
2165	FAIRFIELD	Fairfield (20)
2165	FAIRFIELD EAST	Fairfield (20)
2165	FAIRFIELD HEIGHTS	Fairfield (20)
2165	FAIRFIELD WEST	Fairfield (20)
2165	FAIRVALE	Fairfield (20)
2166	CABRAMATTA	Fairfield (20)
2166	CABRAMATTA HEIGHTS	Fairfield (20)
2166	CABRAMATTA WEST	Fairfield (20)
2166	CABRAVALE	Fairfield (20)
2166	CANLEY HEIGHTS	Fairfield (20)
2166	CANLEY VALE	Fairfield (20)
2166	HOLLYWOOD	Fairfield (20)
2166	LANSVALE	Fairfield (20)
2166	LANSVALE EAST	Fairfield (20)
2170	MOUNT PRITCHARD	Fairfield (20)
2175	HORSLEY PARK	Fairfield (20)
2176	ABBOTSBURY	Fairfield (20)
2176	BOSSLEY PARK	Fairfield (20)
2176	EDENSOR PARK	Fairfield (20)
2176	GREENFIELD PARK	Fairfield (20)
2176	PRAIRIEWOOD	Fairfield (20)
2176	ST JOHNS PARK	Fairfield (20)
2176	WAKELEY	Fairfield (20)
2177	BONNYRIGG	Fairfield (20)
2177	BONNYRIGG HEIGHTS	Fairfield (20)
2178	CECIL PARK	Fairfield (20)
3172	SPRINGVALE SOUTH	Greater Dandenong (21)
3175	BANGHOLME	Greater Dandenong (21)
3175	DANDENONG	Greater Dandenong (21)
3175	DANDENONG EAST	Greater Dandenong (21)
3175	DANDENONG NORTH	Greater Dandenong (21)
3164	DANDENONG SOUTH	Greater Dandenong (21)
3175	DANDENONG SOUTH	Greater Dandenong (21)
3175	DUNEARN	Greater Dandenong (21)
3173	KEYSBOROUGH	Greater Dandenong (21)
3975	LYNBROOK	Greater Dandenong (21)
3975	LYNDHURST	Greater Dandenong (21)
3174	NOBLE PARK	Greater Dandenong (21)
3174	NOBLE PARK EAST	Greater Dandenong (21)

3174	NOBLE PARK NORTH	Greater Dandenong (21)
3171	SANDOWN VILLAGE	Greater Dandenong (21)
3171	SPRINGVALE	Greater Dandenong (21)