

Appendix 4: Main survey questionnaire

Social Cohesion Research Program

2010 SURVEY – Version 7.0 (Final v2)

Questionnaire Structure Modules

Screening and Introduction

A: Economic

B: Voluntary work and political

C: Socio-Cultural

D: Discrimination

E: Reflective

F: Neighbourhood

G: Future Growth (NEW 2010)

Demographics

Call outcome codes (SMS screen) (no change from 2009)

1. No answer
2. Answering machine (no message left)
3. Answering machine (left message 1)
4. Answering machine (left message 2)
5. Fax machine / modem
6. Engaged
7. Appointment
8. Stopped interview
9. LOTE – No follow up
10. Named person not known
11. Telstra message / Disconnected
12. Not a residential number
13. Too old / deaf / disabled/health/family reasons
14. Claims to have done survey
15. Away for duration
16. (SUPERVISOR USE ONLY) Refused prior (eg. phoned 1800 number to refuse participation after receiving letter)
17. Remove number from list

INTRODUCTION

*(ALL)

Intro Good morning/afternoon/evening. My name is (...) and I am calling on behalf of Monash University researchers from the Social Research Centre.

We're conducting an important study on the attitudes of Australians. The results from the survey will be used to get a better understanding of life in Australia.

- 1 Continue
- 2 HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 3 HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 4 HH LOTE – Language not identified (make appointment) (RECORD ON SMS)

S1 Most households will have received a letter from Monash University about the study. As the letter says, to help with this important study we'd like to arrange a short interview with the person aged 18 or over who is going to have the next birthday.

May I speak to that person please?

- 1 Start survey (GO TO S2)
- 2 Stop interview, make appointment (RECORD NAME AND ARRANGE CALL BACK)
- 3 Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
- 4 HH LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 5 HH LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 HH LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 No one in household over 18 (TERM1)
- 9 Wants a copy of the letter (ALET)
- 10 Return to SMS

*(SELECTED RESPONDENT)

S2 REINTRODUCE AS NECESSARY

This interview should only take about 15 minutes and all information you give us will be strictly confidential. Participation in this study is voluntary and you can stop the interview at any time. If you have any concerns I can give you contact names and numbers.

[READ OUT CONTACT DETAILS IF REQUESTED]

Questions about who is conducting the study and how your telephone number was obtained - The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics Project Number: (2007/0319), ph: 03 9905 5490, Email:

muhrec@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted –
 Professor Andrew Markus, Tel: 03 9903 5009, Email:
Andrew.Markus@arts.monash.edu.au

Is it convenient to talk now or would you like to make an appointment?

- 1 Continue (GO TO S3)
- 2 Appointment (MAKE APPOINTMENT)
- 3 Respondent Refusal (GO TO RR1)
- 4 QR LOTE - Cantonese, Mandarin, Vietnamese, Italian, Greek, Arabic, Lebanese, Turkish (language follow up) (GO TO LOTE)
- 5 QR LOTE – Other language identified (no language follow up) (RECORD ON SMS)
- 6 QR LOTE – Language not identified (make appointment) (RECORD ON SMS)
- 7 Queried about how telephone number was obtained (DISPLAY ATELQ)
- 8 Wants a copy of the introductory letter (ALET)

*(LOTES)

LOTE RECORD LANGUAGE

- 1 Cantonese
- 2 Mandarin
- 3 Vietnamese
- 4 Italian
- 5 Greek
- 6 Arabic
- 7 Lebanese
- 8 Turkish

*(ANSWERING MACHINE SCRIPT)

ANSM1.Good morning/afternoon/evening. My name is <...> calling on behalf of Monash University from the Social Research Centre.

We are telephoning households across Australia to conduct an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 5 DAYS PLUS 1 HOUR

*(ANSWERING MACHINE SCRIPT)

ANSM2.Good morning/afternoon/evening. My name is <...> calling on behalf of Monash University from the Social Research Centre.

We left a message recently on your answering machine regarding an important study about life in Australia.

If you would like to participate in this study, please call our hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you."

*PROGRAMMER NOTE: SET AS APPOINTMENT FOR TIME OF CALL PLUS 6 DAYS PLUS 1 HOUR

*(QUERIED HOW TELEPHONE NUMBER WAS OBTAINED)

A TELQ Your telephone number has been chosen at random from all possible telephone numbers in your area. We find that this is the best way to obtain a representative sample of all Australians for our study.

*(WANTS TO RECEIVE A COPY OF THE LETTER)

A LET RECORD ADDRESS DETAILS TO SEND COPY OF LETTER

(RECORD NAME AND VERIFY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS)

*PROGRAMMER NOTE RE ALET: WILL NEED TO BE ABLE TO TRACK INTERVIEWS RESULTING FROM SENDING A COPY OF THE LETTER]

*(ALL)

S3 This call may be monitored for training and quality purposes. Is that OK?

- 1 Monitor
- 2 Do not monitor

*PROGRAMMER NOTE: PLEASE SHOW THE OUTCOME OF THIS ON SCREEN

MODULE A: ECONOMIC

*PROGRAMMER NOTE: RECORD ORDER OF MENTIONS.

*(ALL)

AN1 To start with, what do you think is the most important problem facing Australia today?
And what do you think is the NEXT most important problem facing Australia?

(DO NOT READ OUT; MAXIMUM OF TWO RESPONSES ONLY)

1. Too many Asylum Seekers/refugees / boat people (negative comment)
2. Poor treatment of Asylum Seekers/refugees / boat people (sympathetic comment)
3. Crime/ law and order
4. Economy
5. Education/ schools
6. Employment/ jobs/ unemployment
7. Environment/ climate change/ water shortages
8. Family/ child-care
9. Government/ quality of/ politicians
10. Health/ medical/ hospitals
11. Housing shortages/ affordability/ interest rates
12. Illegal immigrants
13. Immigration
14. Indigenous people (health, poverty, etc)
15. Population growth/ over-crowding/ ageing of the population
16. Poverty/ welfare issues
17. Public transport
18. Racism
19. Social Issues – other (drug use, family breakdown, lack of personal direction, etc)
20. Technology issues (overuse of computers, internet, computer privacy, etc)
21. Nothing
22. Other (do not specify)
23. Don't know
24. Refused

*(ALL)

A1 I'd like you to tell me your views on various economic and social issues. To what extent do you agree or disagree with the following statements.

(PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(STATEMENTS)

- a. People living on low incomes in Australia receive enough financial support from the government
- b. In Australia today, the gap between those with high incomes and those with low incomes is too large.
- c. Australia is a land of economic opportunity where in the long run, hard work brings a better life.

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree nor disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)
- 7 (Refused)

*(ALL)

A5. Now a question about your own financial circumstances. How satisfied or dissatisfied are you with your present financial situation?

(PROBE: Is that satisfied or very satisfied / dissatisfied or very dissatisfied?)

- 1 Very satisfied
- 2 Satisfied
- 3 (Neither satisfied nor dissatisfied)
- 4 Dissatisfied
- 5 Very dissatisfied
- 6 (Don't know)
- 7 (Refused)

*(ALL)

AN6. Do you think the level of personal taxation in Australia is too high, about right or too low?

(PROBE: Is that much too high or too high / too low or much too low)

- 1 Much too high
- 2 Too high
- 3 About right
- 4 Too low
- 5 Much too low
- 6 (Don't Know)
- 7 (Refused)

MODULE B: POLITICAL

*(ALL)

B1 The next two questions are about unpaid voluntary work. By this I mean any unpaid help you give to the community in which you live, or to an organisation or group to which you belong.

It could be to a school, a sporting club, the elderly, a religious group or people who have recently arrived to settle in Australia.

Have you done any unpaid voluntary work of this kind in the last 12 months?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(UNDERTAKES VOLUNTEER WORK) (B1=1)

B2new How often do you participate in this sort of voluntary activity? Is it...

(READ OUT)

- 1 At least once a week
- 2 At least once a month
- 3 Three to four times a year
- 4 At least once a year
- 5 Less often than once a year
- 6 (Don't know)
- 7 (Refused)

- B4. Now some questions about different forms of political action people can take. Please tell me which, if any, of the following you have done over the last three years or so?

(READ OUT) (ACCEPT MULTIPLES)

- 1 Voted in an election
- 2 Signed a petition
- 3 Written or spoken to a Federal or State Member of Parliament
- 4 (deleted)
- 5 Joined a boycott of a product or company
- 6 Attended a protest, march or demonstration
- 7 (deleted)
- 8 (deleted)
- 9 (None of the above) ^s
- 10 (Don't know) ^s
- 11 (Refused) ^s

*(ALL)

- B6a. How often do you think the government in Canberra can be trusted to do the right thing for the Australian people? Would you say ...

(READ OUT)

- 1 Almost always
- 2 Most of the time
- 3 Only some of the time, or
- 4 Almost never
- 5 (Don't know)
- 6 (Refused)

MODULE C: SOCIO-CULTURAL

*(ALL)

C7. To what extent do you take pride in the Australian way of life and culture? Would you say ...

(READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C8. And to what extent do you have a sense of belonging in Australia? Would you say ...

(READ OUT)

- 1 To a great extent
- 2 To a moderate extent
- 3 Only slightly, or
- 4 Not at all
- 5 (Don't know)
- 6 (Refused)

*(ALL)

C9. Do you agree or disagree with the following statement? "In the modern world, maintaining the Australian way of life and culture is important".

(PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree nor disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (Don't know)
- 7 (Refused)

*(ALL)

C1. Now some questions about immigration. What do you think of the number of immigrants accepted into Australia at present? Would you say it is ...

(READ OUT)

- 1 Too high
- 2 About right, or
- 3 Too low
- 4 (No opinion/ don't know)
- 5 (Refused)

*(ALL)

C2. Do you agree or disagree with the following statements...

(PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(STATEMENTS)

- a) Accepting immigrants from many different countries makes Australia stronger
- b) Ethnic minorities in Australia SHOULD be given Australian government assistance to maintain their customs and traditions

(RESPONSE FRAME)

- 1 Strongly agree
- 2 Agree
- 3 (Neither agree or disagree)
- 4 Disagree
- 5 Strongly disagree
- 6 (None of the above/ Don't know)
- 7 (Refused)

PROGRAMMER NOTE: SELECT RANDOMLY ONE COUNTRY FROM EACH OF a), b), c) and d) ALSO ROTATE SET A, B, C, D– THAT IS FOUR COUNTRIES PER RESPONDENT. EACH COUNTRY SHOULD BE ASKED OF AN APPROXIMATELY EQUAL NUMBER OF RESPONDENTS (~667)

*(ALL)

CN2intro: I'm now going to ask about your feelings towards immigrants from four different countries. To begin with ...

CN2 Would you say your feelings are positive, negative or neutral towards immigrants from [COUNTRY]?

(PROBE: Is that very or somewhat positive/negative?)

(STATEMENTS)

SET A

1. ENGLAND
2. NEW ZEALAND
3. USA (AMERICA)

SET B

4. ITALY
5. GREECE
6. GERMANY

SET C

7. CHINA
8. VIETNAM
9. INDIA

SET D

10. LEBANON
11. EGYPT
12. IRAQ

(RESPONSE FRAME)

- 1 Very positive
- 2 Somewhat positive
- 3 Neutral
- 4 Somewhat negative
- 5 Very negative
- 6 (Don't know)
- 7 (Refused)

PROGRAMMER NOTE: DO NOT ROTATE STATEMENTS. USE 1ST SENTENCE FOR FIRST ITERATION AND 2-4TH SENTENCE FOR ALL OTHER ITERATIONS

*(ALL)

CN3intro Next I would like to ask how you feel about different types of people coming to live in Australia as permanent or long-term residents.

CN3 [1st: Do you feel positive, negative or neutral about] [STATEMENT] / [2nd-4th: And what about] [STATEMENT] coming to live in Australia as permanent or long-term residents?

(PROBE: Is that very or somewhat positive/negative?)

(STATEMENTS)

- a) Skilled workers (e.g Doctors or Nurses, plumbers etc)
- b) Those who have close family living in Australia (i.e parents or children)
- c) Refugees who have been assessed overseas and found to be victims of persecution and in need of help
- d) Young people who want to study in Australia

(RESPONSE FRAME)

- 1. Very positive
- 2. Somewhat positive
- 3. Neutral
- 4. Somewhat negative
- 5. Very negative
- 6. (Don't know)
- 7. (Refused)

PROGRAMMER NOTE: NEED TO RECORD WHETHER MULTICODE SELECTED FROM CODES 1/2/3/7 (CN4 MULTI1) AND 4/5/6 (CN4 MULTI2) AT ANALYSIS STAGE

*(ALL)

CN4 What do you think is the main reason that asylum seekers try to reach Australia by boat?

(PROBE: What else? Anything else?)

(DO NOT READ OUT) (ACCEPT MULTIPLES)

1. Are in fear of their lives
2. Are facing persecution
3. Are living in poverty
4. Are queue jumpers
5. Are wealthy and can afford
6. For a better life
7. Desperation/Desperate
8. Other (please specify)
9. (Don't know)
10. (Refused)

*(ALL)

CN5 Which of the following four statements comes closest to your view about the best policy for dealing with asylum seekers who try to reach Australia by boat? (READ OUT ALL FOUR OPTIONS, INCLUDING THE "A", "B", "C" AND "D", BEFORE ACCEPTING A RESPONSE)

- a. They should be allowed to apply for permanent residence
- b. They should be allowed to apply for temporary residence only
- c. They should be kept in detention until they can be sent back
- d. Their boats should be turned back.

1. They should be allowed to apply for permanent residence
2. They should be allowed to apply for temporary residence only
3. They should be kept in detention until they can be sent back
4. Their boats should be turned back
5. (Don't know)
6. (Refused)

*(ALL)

CN6 What do you think of how the government is handling the asylum seeker issue? Overall do you think they are doing a good job, an average job or a poor job?

(PROBE: Is that very good or good/ poor or very poor)

1. Very good
2. Good
3. Average job
4. Poor
5. Very poor
6. Don't know
7. Refused

PROGRAMMER NOTE: DO NOT ROTATE STATEMENTS. USE 1ST SENTENCE FOR FIRST ITERATION AND 2-4TH SENTENCE FOR ALL OTHER ITERATIONS

*(ALL)

CN7intro Next I would like to ask you about your attitude towards different religious groups and non-believers.

CN7 [1st Is your *personal* attitude positive, negative or neutral towards] / [2nd-4th And what about] [STATEMENT]?

(PROBE: is that very or somewhat positive/negative?)

(STATEMENTS)

- a) Christians
- b) Buddhists
- c) Muslims
- d) Non believers or atheists

(RESPONSE FRAME)

1. Very positive
2. Somewhat positive
3. Neutral
4. Somewhat negative
5. Very negative
6. (Don't know)
7. (Refused)

*(ALL)

CN8 How important is it to you that the main religion in Australia continues to be Christianity?
Would you say it is important or unimportant?

(PROBE: Is that very important/ important or unimportant/ completely unimportant?)

1. Very important
2. Important
3. Neither important nor unimportant
4. Unimportant
5. Completely unimportant
6. (Don't know)

MODULE D: DISCRIMINATION

Intro: Now thinking about any discrimination you may have personally experienced.

D5 Have you experienced discrimination because of your skin colour, ethnic origin or religion over the last 12 months?

- 1 Yes
- 2 No (GO TO DN9)
- 3 (Refused) (GO TO DN9)

*(HAS EXPERIENCED DISCRIMINATION) (D5=1)

D2. Please tell me which of the following best describes how often this discrimination occurred over the last 12 months. Would you say ...

(READ OUT)

- 1 Daily / all of the time
- 2 Once or twice a week
- 3 Once or twice a month, or
- 4 Once or twice a year
- 5 (Don't know)
- 6 (Refused)

*(ALL)

DN9 Do you think the level of racial prejudice in Australia now is more, less or about the same as it was 5 years ago?

(PROBE: Is that much more or more/ much less or less)

- 1 Much more now
- 2 More now
- 3 About the same
- 4 Less
- 5 Much less
- 6 (Don't know)
- 7 (Refused)

MODULE E: REFLECTIVE

*(ALL)

Intro: Next I'd like to ask your opinion on some more general issues.

E1. Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people?

(PROBE IF NECESSARY: Is that can be trusted / can't be too careful?)

- 1 Can be trusted
- 2 Can't be too careful
- 3 (Can't choose/Don't know)
- 4 (Refused)

*(ALL)

E2. Taking ALL things into consideration, would you say that over the last year YOU have been ...

(READ OUT)

- 1 Very happy
- 2 Happy
- 3 (Neither happy nor unhappy)
- 4 Unhappy, or
- 5 Very unhappy
- 6 (Don't know)
- 7 (Refused)

*(ALL)

E3. In three or four years, do you think that your life in Australia will be...

(READ OUT)

- 1 Much improved
- 2 A little improved
- 3 The same as now
- 4 A little worse, or
- 5 Much worse
- 6 (Don't think will be living in Australia) (GO TO F1)
- 7 (Cannot predict / Don't know)
- 8 (Refused)

*(LIVING IN AUSTRALIA IN THREE OR FOUR YEARS) (3E NOT 6)

E4. Compared with your life, do you think that the lives of today's children will be ...

(READ OUT)

- 1 Much better
- 2 A little better
- 3 The same as now
- 4 A little worse, or
- 5 Much worse
- 6 (Cannot predict / Don't know)
- 7 (Refused)

MODULE F: NEIGHBOURHOOD

Intro: And now thinking about your local neighbourhood.

*(ALL)

F1 What proportion of all the people in your local area, that is within 15 to 20 minutes walking distance of where you live, are of the same national or ethnic group as you? Would you say...

(READ OUT)

- 1 All the same
- 1 More than half
- 2 About a half
- 3 Less than half
- 4 Much less than half
- 5 (Don't know)
- 6 (Refused)

*(ALL)

PROGRAMMER NOTE: ONLY SHOW CODE 6 FOR STATEMENT B

F2 Do you agree or disagree with the following statements ...

(PROBE: Is that agree or strongly agree / disagree or strongly disagree?)

(READ OUT)

(STATEMENTS)

- a) People in your local area are willing to help their neighbours?
- b) Your local area (IF NECESSARY that is within 15 to 20 minutes walking distance of where you live) is a place where people from different national or ethnic backgrounds get on well together?

(RESPONSE FRAME)

1. Strongly agree
2. Agree
3. (Neither agree nor disagree)
4. Disagree
5. Strongly disagree
6. (There are not enough immigrants in my neighbourhood to have any impact)
7. (Don't know)
8. (Refused)

*(ALL)

F3 In general, what has been the impact of immigration on daily life in your local area?
Would you say it has been...

(READ OUT)

- 1 Very positive
- 2 Somewhat positive
- 3 Neither positive nor negative
- 4 Somewhat negative, or
- 5 Very negative
- 6 (There are not enough immigrants in my neighbourhood to have any impact)
- 7 (Don't know)
- 8 (Refused)

*(ALL)

F5 To the best of your knowledge, in the last 12 months would you say the level of immigration into Australia has increased, decreased or is unchanged?

- 1 Increased
- 2 Decreased
- 3 Unchanged
- 4 (Don't know)
- 5 (Refused)

*(ALL)

F6 Which of the following two statements is closest to your view? It is better for a country if [PAUSE] different racial or ethnic groups maintain their distinct customs and traditions OR [PAUSE] if these groups adapt and blend into the larger society.

- 1 Better if different racial or ethnic groups maintain their distinct customs and traditions.
- 2 Better if these groups adapt and blend into the larger society.
- 3 (Agree with both)
- 4 (Don't know)
- 5 (Refused)

*(ALL)

F9b intro And now turning to another issue, your sense of personal safety.

F9b How safe do you feel walking alone at night in your local area? Would you say you feel ...

(READ OUT)

1. Very safe
2. Fairly safe
3. A bit unsafe: or
4. Very unsafe
5. (Neither safe nor unsafe)
6. (Never walk alone at night)
7. (Don't know)
8. (Refused)

*(ALL)

F10 Thinking about all types of crime in general, how worried are you about becoming a victim of crime in your local area? Would you say you are...

(READ OUT)

- 1 Very worried
- 2 Fairly worried
- 3 Not very worried
- 4 Not at all worried
- 5 (Don't know)
- 6 (Refused)

MODULE G: FUTURE GROWTH

*(ALL)

G1 And now, thinking about the size of Australia's future population. Have you seen or heard anything in the media about the size of Australia's future population?

1. Yes
2. No
3. (Don't know)
4. (Refused)

PROGRAMMER NOTE: ROTATE [STATEMENT] 50:50 GET TOO LARGE/ TOO SMALL

*(ALL)

G2 It has been predicted that Australia's population will reach 36 million by the year 2050? In your view, would an Australian population of 36 million by then be [too large, too small or about right]?

(PROBE: Is that much too large or too large/ too small or much too small?)

[Interviewer Note: If asked, the current Australian population is slightly over 22 million]

1. Much too large
2. Too large
3. About right
4. Too small
5. Much too small
6. (Don't know)
7. (Refused)

G3 and G4 probably to be asked of a sample subset – number of responses approximately 200 for each question

*PREG3 IF G2 = 1 OR 2 (POPULATION WOULD BE MUCH TOO LARGE OR TOO LARGE)
OTHERS GO TO PREG4

*(BELIEVES POPULATION WOULD BE TOO LARGE OR MUCH TOO LARGE)

G3 Why do you say that?

Economic/Cost of Resources

1. High cost of WATER
2. High cost of ENERGY (electricity, gas, oil/petrol)
3. Lower standard of living/ High cost of providing for larger population
4. Unemployment/Not enough jobs

Overcrowding/Lack of Infrastructure

5. Pressure on HOUSING (multi-storey apartments, etc)
6. Pressure on TRANSPORT SYSTEM (road, rail, public)
7. Pressure on HEALTH SYSTEM
8. Cities will be too big
9. Overcrowding/Lack of infrastructure (general)

Lack of Resources

10. Lack of WATER
11. Lack of FOOD
12. Lack of ENERGY RESOURCES (oil, gas, etc)
13. Lack of other resources (general)

Environmental Damage

14. Pollution/Waste disposal
15. Australia's environment cannot sustain/Environmental damage (general)
16. Loss of farming land/ no room for primary industries

Other

17. Other (specify ...)
18. (Don't know)
19. (Refused)

* PREG4 IF G2 = 3, 4 OR 5 (POPULATION IS ABOUT RIGHT, TOO SMALL OR MUCH TOO SMALL) OTHERS GO TO G5

*(BELIEVES POPULATION WOULD BE ABOUT RIGHT, TOO SMALL OR MUCH TOO SMALL)

G4 What advantages do you think there are if Australia has a population of about 36 million?

1. More economic growth/stronger economy
2. More employment opportunities
3. More support for the housing industry/house prices
4. More people/bigger workforce/more taxes to support ageing population
5. Easier to defend Australia/Make Australia more secure
6. Greater cultural diversity
7. Gives Australia more say/higher profile in world affairs
8. Other (specify...)
9. None
10. (Don't know)
11. (Refused)

*(ALL)

G5 How would you rate the record of the current federal government in providing the roads, railways, and housing needed for future population growth? Is it...

(READ OUT)

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know
7. Refused

*(ALL)

G6 Thinking about public transport, is over-crowding on public transport a problem for you?

(PROBE IF "YES": Is that very serious, somewhat serious or only a slight problem?)

1. Very serious problem
2. Somewhat serious problem
3. Slight problem only
4. No, not a problem
5. (Do not use public transport)
6. (Don't know)
7. (Refused)

*(ALL)

G7 And what about today's road conditions. Is traffic congestion on the roads a problem for you?

(PROBE IF "YES": Is that very serious, somewhat serious or only a slight problem?)

1. Very serious problem
2. Somewhat serious problem
3. Slight problem only
4. No, not a problem
5. (Do not use the roads/Don't drive)
6. (Don't know)
7. (Refused)

*(ALL)

G9 And are you concerned about climate change and the environment?

(PROBE IF "YES": Is that very, fairly or only slightly concerned?)

1. Very concerned
2. Fairly concerned
3. Slightly concerned
4. No, not concerned
5. (Don't know)
6. (Refused)

DEMOGRAPHIC INFORMATION

*(ALL)

DEM1a

We're nearly finished now. Just a final few questions to make sure we've spoken to a good range of people.

Can I ask, how old were you last birthday?

- 1 Age given (RECORD AGE IN YEARS (RANGE 18 TO 99) (GO TO DEM2)
- 2 (Refused)

*(REFUSED AGE DEM1a=2)

DEM1b Could you please tell me which of the following age groups are you in? (READ OUT)

- 1 18 - 24 years
- 2 25 - 34 years
- 3 35 - 44 years
- 4 45 - 54 years
- 5 55 - 64 years
- 6 65 - 74 years, or
- 7 75 + years
- 8 (Refused)

*(ALL)

DEM2. RECORD GENDER

- 1 Male
- 2 Female

*(ALL)

DEM3. Which of the following best describes your current marital status? Are you...

(READ OUT)

- 1 Married
- 2 Living with a partner
- 3 Widowed
- 4 Divorced
- 5 Separated, or
- 6 Never married
- 7 (Don't know)
- 8 (Refused)

PROGRAMMER NOTE: ONLY SHOW STATEMENT B IF DEM 3=CODE 1 OR 2 (MARRIED OR LIVING WITH PARTNER)

ONLY DISPLAY CODE 32 FOR STATEMENTS C AND D)

ONLY DISPLAY CODE 33 FOR STATEMENTS B, C AND D)

*(ALL)

DEM15 In which countries were you and your family members born?

(STATEMENTS)

- a) Starting with yourself
- b) Your spouse?
- c) Your mother?
- d) And finally, in which country was your father born?

(RESPONSE FRAME)

- | | |
|----------------------------|---|
| 1 Australia | 19 Netherlands (Holland) |
| 2 Canada | 20 New Zealand |
| 3 China (excluding Taiwan) | 21 Philippines |
| 4 Croatia | 22 Poland |
| 5 Egypt | 23 Serbia / Montenegro |
| 6 Fiji | 24 Singapore |
| 7 Germany | 25 South Africa |
| 8 Greece | 26 Sri Lanka |
| 9 Hong Kong | 27 Sudan |
| 10 Hungary | 28 United Kingdom (England, Scotland, Wales, Nth Ireland) |
| 11 India | 29 USA |
| 12 Indonesia | 30 Vietnam |
| 13 Ireland | 31 Other (please specify) |
| 14 Italy | 32 (Not applicable) |
| 15 Lebanon | 33 (Don't know) |
| 16 Macedonia | 34 (Refused) |
| 17 Malaysia | |
| 18 Malta | |

PREDEM16 IF DEM15a=CODE 1 OR 34 (BORN IN AUSTRALIA OR REFUSED) GO TO DEM7, OTHERS CONTINUE.

*(IF DEM15a=2-33 NOT BORN IN AUSTRALIA)

DEM16 In what year did you arrive in Australia?

- 1 Response given (SPECIFY ____) (ALLOWABLE RANGE 2010 LESS AGE OF RESPONDENT)
- 2 (Don't know)
- 3 (Refused)

*(ALL)

DEM7. What is your first language?

- 1 English (GO TO DEM6)
- 2 Arabic
- 3 Lebanese
- 4 Australian Indigenous Languages
- 5 Cantonese
- 6 Mandarin
- 7 Croatian
- 8 Greek
- 9 Hindi
- 10 Italian
- 11 Macedonian
- 12 Spanish
- 13 Turkish
- 14 Vietnamese
- 15 Other (Specify)
- 16 (Don't know)
- 17 (Refused)

*(IF DEM7=2–17 ENGLISH IS A SECOND LANGUAGE)

DEM8. (Please bear with me as we ask this question of everyone), how well, would you say you SPEAK English?

- 1 Very well
- 2 Well
- 3 Not well, or
- 4 Not at all
- 5 (Can't say)
- 6 (Refused)

*(ALL)

DEM6. Are you an Australian citizen?

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(ALL)

DEM10 What is the highest level of education you have completed?

- 1 Primary school
- 2 Year 7 to Year 9
- 3 Year 10
- 4 Year 11
- 5 Year 12
- 6 Trade/apprenticeship
- 7 Other TAFE/Technical Certificate
- 8 Diploma
- 9 Bachelor Degree
- 10 Post-Graduate Degree
- 11 Other (Specify)
- 12 (Refused)

*(ALL)

DEM11 Which one of these BEST describes your employment situation? Are you ...

(READ OUT)

- 1 Employed
- 2 Unemployed
- 3 Retired
- 4 Student
- 5 Home duties, or
- 6 Something else (Specify)
- 7 (Don't know)
- 8 (Refused)

PREDEM13 IF DEM11=CODE 1 (EMPLOYED) CONTINUE. OTHERS GO TO PREDEM13a

*(EMPLOYED IF DEM11=1)

DEM13 What is your current occupation?

(PROBE: Main duties and job title)

- 1 Managers
- 2 Professionals
- 3 Technicians and trades workers
- 4 Community and personal service workers
- 5 Clerical and administrative workers
- 6 Sales workers
- 7 Machinery operators and drivers
- 8 Labourers
- 9 Other (specify) (Probe for job title and main duties)
- 10 (Don't know)
- 11 (Refused)

*(ALL)

DEM13b Which of the following terms best describes your financial circumstances today? Would you say you are

(READ OUT)

- 1 Prosperous
- 2 Living very comfortably
- 3 Living reasonably comfortably
- 4 Just getting along
- 5 Struggling to pay bills
- 6 Poor
- 7 (Don't Know)
- 8 (Refused)

*(ALL)

DEM17new What is your religion, even if you are not currently practicing?

- 1 Catholic
- 2 Anglican (Church of England)
- 3 Uniting Church
- 4 Presbyterian
- 5 Greek Orthodox
- 6 Baptist
- 7 Lutheran
- 8 Islam
- 9 Buddhist
- 10 Judaism
- 11 Hinduism
- 12 Christian (no further information)
- 13 No religion
- 14 Other (SPECIFY)
- 15 (Don't know)
- 16 (Refused)

PREDEM19 IF DEM17new=12 (CHRISTIAN NFI) CONTINUE OTHERWISE GO TO PREDEM20

*(CHRISTIAN) (DEM17NEW=12)

DEM19 Is that (or most closely) (READ OUT)

- 1 Catholic
- 2 Anglican (Church of England)
- 3 Uniting Church
- 4 Presbyterian
- 5 Greek Orthodox
- 6 Baptist
- 7 Lutheran, or
- 8 Something else (SPECIFY)
- 9 (Don't know)
- 10 (Refused)

PREDEM20 IF DEM17new – 1 to 12 or 14 CONTINUE OTHERWISE GO TO PREDEM22)

*(SPECIFIED A RELIGION) (DEM17new= 1 TO 12 or 14)

DEM20 How important is religion in your life today? Is it...

(READ OUT)

- 1 Very important
- 2 Somewhat important
- 3 Neither important not unimportant
- 4 Not very important
- 5 Not at all important
- 6 (Don't know)
- 7 (Refused)

*(SPECIFIED A RELIGION) (DEM17new= 1 TO 12 or 14)

DEM21 In the past 12 months, how often did you participate in religious activities or attend religious services or meetings – with other people – other than for events such as weddings and funerals? Was it ..

(READ OUT)

- 1 At least once a week?
- 2 At least once a month?
- 3 At least 3 times a year?
- 4 Once or twice a year?
- 5 Not at all?
- 6 (Don't know)
- 7 (Refused)

*PREDEM22 – IF DEM6=1 CONTINUE OTHERWISE GO TO PREDEM18)

*(CITIZEN) (DEM 6=1)

DEM22 And to finish up just one question about voting intentions. If there was a Federal election held today, for which party would you probably vote?

- 1 Labour Party
- 2 Liberal Party
- 3 National Party
- 4 Greens
- 5 Independents
- 6 Other (Specify) _____
- 7 (Don't Know)
- 8 (Refused)

DEM18 And finally, can I have your postcode please?

- 9 Response given (SPECIFY____) (Allowable range: 800 - 9729)
- 10 (Don't know)
- 11 (Refused)

*(ALL)

CLOSE Thank you for your help. Just in case you missed it my name is (...) and this survey was conducted on behalf of Monash University.

*(ALL)

END If you have any queries or concerns about the survey, I have a number I can give you if you like.....

Questions about who is conducting the study and how your telephone number was obtained
- The Social Research Centre, ph: 1800 023 040

Concerns or complaints about how the study is being conducted – Monash University ethics
Project Number: (2007/0319), ph: 03 9905 5490, Email: muhrec@adm.monash.edu.au

Questions about the purpose of the research and why it is being conducted – Professor
Andrew Markus, Tel: 03 9903 5009, Email: andrew.markus@arts.monash.edu.au

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT1 Record language

- 1 English
- 2 Cantonese
- 3 Mandarin
- 4 Vietnamese
- 5 Italian
- 6 Greek
- 7 Arabic
- 8 Lebanese
- 9 Turkish

*(INTERVIEWER TO ENTER ONCE INTERVIEW IS COMPLETE)

INT2 Was this interview ...

- 1 Normal
- 2 Refusal conversion

*(REFUSED)

RR1 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

- 1 No comment / just hung up
- 2 Too busy
- 3 Not interested
- 4 Too personal / intrusive
- 5 Don't like subject matter
- 6 Letter put me off
- 7 Don't believe surveys are confidential / privacy concerns
- 8 Silent number
- 9 Don't trust surveys / government
- 10 Never do surveys
- 11 10 minutes is too long
- 12 Get too many calls for surveys / telemarketing
- 13 Too old / frail / deaf / unable to do survey
- 14 Not a residential number (business, etc)
- 15 Language difficulty
- 16 Going away / moving house
- 17 No one 18 plus in household
- 18 Other (SPECIFY_____)

*(REFUSED)

RR2 RECORD RE-CONTACT TYPE

- 1 Definitely don't call back
- 2 Possible conversion

Termination scripts

*(NO ONE IN HOUSEHOLD OVER 18)

TERM1 Thanks anyway, but for this survey we need to speak to people aged 18 or more. Thanks for being prepared to help.

ALLTERM

S4=4 Household refused (refused at intro)

s1=3 Household refusal

s1=8 No one in household over 18 (TERM1)

s2a=3 Respondent Refusal
